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COMMUNITY PLANNING PARTNERSHIP

A meeting of the **ARGYLL AND BUTE COMMUNITY PLANNING PARTNERSHIP - MANAGEMENT COMMITTEE**

will take place at 10:00 am on Thursday, 24 October 2013 in the Council Chambers, Kilmory, Lochgilphead

Agenda Items	Time *	Item Titles	Expected Outcome
1.	10.00	WELCOME/APOLOGIES (Pages 1 - 2)	For Noting
2.	10.05	MINUTES OF CPP MANAGEMENT COMMITTEE MEETING HELD ON 27TH MAY 2013 (Pages 3 - 10)	For Approval
3.	10.10	ACTION LOG (Pages 11 - 12)	For Noting
4.	10.15	SOA 2013-23 - JANE FOWLER (Pages 13 - 18) a) PROGRESS REPORT AND UPDATE, INCLUDING GUIDANCE FOR OUTCOME LEADS b) DEVELOPMENT ACTIONS FROM SOA QUALITY ASSURANCE PANEL – TO FOLLOW	For Noting and Agreement
5.	10.25	SOA 2013-23 COMMUNICATIONS AND ENGAGEMENT (Pages 19 - 28) a) STRATEGIC GUIDANCE ON COMMUNITY LEARNING AND DEVELOPMENT FOR CPP – JEANNIE HOLLES b) CITIZENS' PANEL – CHRIS CARR c) LOCAL AREA (FORUM) EVENTS - MARGARET FYFE I. FORMAT, PROGRAMME AND SUPPORT EVENTS II. DISCUSSION ON PROPOSED EVENT PANELLISTS d) POPULATION SUMMIT/FULL PARTNERSHIP – JANE FOWLER – TO FOLLOW	For Discussion and Agreement
6.	10:50	SOA UPDATE ON EACH OUTCOMES (Pages 29 - 56) 1) THE ECONOMY IS DIVERSE AND THRIVING 2) INFRASTRUCTURE SUPPORT GROWTH 3) EDUCATION, SKILLS AND TRAINING MAXIMISE JOBS FOR ALL 4) CHILDREN AND YOUNG PEOPLE HAVE THE BEST	For Noting and Discussion

Agenda Items	Time	Item Titles	Expected Outcome
		POSSIBLE START: i. CHILDREN'S SERVICES PLAN/ACTION PLAN – LOUISE LONG – TO FOLLOW ii. GIRFEC – PATRICIA RENFREW Summary Update Report a) Report on self-assessment on GIRFEC implementation b) Summary Report – CPP Questionnaire Return 5) ACTIVE, HEALTHIER AND LONGER LIVES 6) SAFER AND STRONGER i) COMMUNITY RESILIENCE UPDATE REPORT – MORAG BROWN	
7.	11.30	UPDATE REPORT ON AREA COMMUNITY PLANNING GROUPS - SHIRLEY MACLEOD (Pages 57 - 60)	For Noting
8.	11.40	MEMBERSHIP OF CPP GROUPS - JANE FOWLER/EILEEN WILSON (Pages 61 - 68)	For Discussion and Agreement
9.	11.50	SOA 2012-13 ANNUAL REPORT - JANE FOWLER (Pages 69 - 110)	For Noting
10.	11:55	AOCB a) HOME OFFICE IMMIGRATION ENFORCEMENT – BARRY MCEWAN	For Discussion
11.	12.00	DATE OF NEXT MEETING - WEDNESDAY 29 JANUARY 2014	For Noting

Argyll and Bute Community Planning Partnership - Management Committee

24 October 2013

Apologies

Shirley MacLeod – Argyll and Bute Council

Cleland Sneddon – Argyll and Bute Council

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ARGYLL AND BUTE COMMUNITY PLANNING PARTNERSHIP

**MINUTES of CPP MANAGEMENT COMMITTEE MEETING held in the
COUNCIL CHAMBERS, KILMORY, LOCHGILPHEAD**

on MONDAY 27th MAY 2013

Present

Barry McEwan (BM) (Chair)	Police Scotland
Jane Fowler (JF)	Argyll and Bute Council
Eileen Wilson (EW)	Argyll and Bute Council
Glen Heritage (GH)	Third Sector Partnership
Eddie Renfrew (ER)	Scottish Fire and Rescue Service
Paul Connelly (PC)	Scottish Fire and Rescue Service

In Attendance

Sonya Thomas (ST) (Minute)	Argyll and Bute Council
Chris Carr (CC) (Ag Item 3)	Argyll and Bute Council
Donald MacVicar (DM) (Ag Item 4)	Argyll and Bute Council
Martin Turnbull (MT) (Ag Item 5)	Argyll and Bute Council
Louise Long (LL) (Ag Item 6 and 7)	Argyll and Bute Council
Stephen Colligan (SC) (Ag Item 9)	Argyll and Bute Council

Apologies

Derek Leslie	NHS Highland
Sally Loudon	Argyll and Bute Council
Donald Henderson	Scottish Government
Katriona Carmichael	Scottish Government
Andrew Campbell	Scottish Natural Heritage
Douglas Cowan	Highland and Islands Enterprise
Sue Gledhill	Highland and Islands Enterprise
Patricia Renfrew	Argyll and Bute CHP
Phil Denning	Education Scotland
Shirley MacLeod	Argyll and Bute Council
Cleland Sneddon	Argyll and Bute Council

ITEM	DETAIL
1.	<p>WELCOME AND APOLOGIES</p> <p>Meeting commenced at 10.15.</p> <p>This was the first meeting with Barry McEwan in the Chair. Barry introduced himself, thanked everyone for attending and extended special thanks to Derek Leslie (NHS) for his time as previous chair, noting that he did an excellent job and has left the Argyll and Bute CPP in a healthy position.</p>
2.	<p>MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING held on 6th March 2013</p> <p>a) Matters Arising</p> <p>Ag Item 2 – From previous matters arising. The Health Inequalities paper CPP Response was recirculated looking for further actions. The paper is now being considered in light of new Single Outcome Agreement (SOA) commitments.</p> <p>Ag Item 5 – Partnership Agreement. As the last CPP Full Partnership was cancelled this item will now be picked up by the CPP COG on 19th June, as consideration needs to be given as to how we report on the progress of the SOA and the role of strategic partnerships in reporting to and informing the wider partnership. A final draft should be available for MC in August.</p> <p>Minute approved.</p>
3.	<p>CENSUS REPORT – Chris Carr (report and presentation)</p> <p>Chris Carr gave a presentation on the first results of the 2011 Census, the report paints a worrying picture, but all agreed this is an opportunity for the CPP to take a proactive approach in the new SOA.</p> <p>Our population has decreased by -3.4%, over 20% of our population is aged 65 and over, and we have the highest elderly dependency ration in Scotland at 34.8%.</p> <p>It is acknowledged that the potential impact of the census data should be at the heart of the SOA and CPP. That we should take a proactive approach with this information by driving each individual outcome, and later in the year presenting it to the Area Community Planning Groups (ACPG's) to assist with utilising community strengths and align strategies with the SOA agreement.</p> <p>The data shows that people are living longer – which is welcome, this may in turn require an increase in vulnerable people requiring support mechanisms - coupled with a high dependency ratio less of our population may be able to participate actively within their communities.</p> <p>It was acknowledged that we need to connect with young people (18-25 age group) and encourage them to participate in community planning</p> <p>It was agreed that further analysis should be undertaken as more statistics become available over the next year. This item should stay on the agenda for the near</p>

	<p>future, this will enable discussions on updated information and the formation of action plans.</p> <p>Action Points Further analysis to be undertaken as more statistics are available. (CC) Item on agenda at next Management Committee (MC) meeting. (ST)</p>
4.	<p>STRATEGIC GUIDANCE FOR CPP's – COMMUNITY LEARNING AND DEVELOPMENT - Donald MacVicar</p> <p>Donald MacVicar presented the paper detailing how the CPP may wish to implement the Scottish Government's strategic guidance for CPP's – Community Learning and Development (CLD).</p> <p>The guidance was released last summer and sets out the CPP's CLD responsibilities. It was agreed that the best way forward at present is to form a Short Life Working Group (SLWG) consisting of interested parties to ensure consultation and representation of target groups.</p> <p>HMIe REPORT –TARBERT ACADEMY LEARNING COMMUNITY</p> <p>Tarbert Academy was one of 3 pilots undertaken in Scotland, it received a very positive report and good feedback with regards to community planning activity. The councils CLD team will conduct reviews of learning communities and produce regular plans which will be fed into ACPG's.</p> <p>Action Points</p> <ul style="list-style-type: none"> • Verbal update at next MC meeting.(DM) • Agreed to form a SLWG with Jeannie Hollies (ABC) taking the lead, Cleland Sneddon from ABC will be invited. • Glen Heritage from AVA will advise who will be nominated from the Third Sector Partnership. (GH) • Paul Connelly and Barry McEwan to advise on representation from Police Scotland and Scottish Fire and Rescue Service.(PC) (BM) • Interim report on agenda at the MC meeting in November.(ST)
5.	<p>INVOLVING YOUNG PEOPLE IN COMMUNITY PLANNING – Martin Turnbull</p> <p>Martin Turnbull presented the paper outlining the current situation regarding youth democracy in Argyll and Bute and how we engage with young people.</p> <p>At present there are youth workers based in secondary schools working within schools and in local communities. There are also active local youth forums and an Argyll and Bute Youth Forum. It is important to recognise these and not to start from scratch but to build upon them. However, there are currently no formal links with the CPP. By developing links and engaging with young people using different media platforms all parties will benefit, allowing communication and better representation of young people's views.</p> <p>The recent introduction of 'Children's Champions' should also enable the forging of closer links.</p> <p>It is proposed to hold an annual Youth Conference targeted specifically for the 12 – 24 year olds, the agenda and focus will complement that of the CPP Full Partnership.</p> <p>To celebrate the achievements of young people The Argyll and Bute Youth Forum is holding an awards ceremony in Oban on 19 September 2013, the AB Awards. The CPP is invited to endorse the AB Awards and consider sponsoring the Youth</p>

	<p>Citizenship Award.</p> <p>'Youth Matters' should be on Area Community Planning Group's agenda twice a year and as the paper suggests the Youth Forums should be formalized with the ACPG's</p> <p>Action Points</p> <ul style="list-style-type: none"> • The CPP agreed to endorse the AB Awards • Draft agenda for the Full Partnership an agenda item at the next MC meeting in August to enable planning time for the youth conference. (EW) • Dates and locations of Youth Forums to be forwarded to the CPP MC. (MT) • Barry McEwan, Paul Connelly and representatives from Argyll and Bute Council and Third Sector Partnership to attend youth forums and inform them of the role of the CPP (PC)(BM)(GH)(EW) • Chair of the Youth Forums to be invited to attend the CPP meetings (EW) • Youth Matters to become a standing item on ACPG agendas (MT) (Shirley MacLeod)
6.	<p>GIRFEC UPDATE – Louise Long</p> <p>Louise Long, Head of Children and Families, Argyll and Bute Council presented the report on behalf of the council and colleagues in Health, explaining the background to the GIRFEC (Getting It Right For Every Child) approach and the progress of the implementation plan.</p> <p>Since January 2012 Argyll and Bute has identified a Named Person and a Lead Professional for all children, awareness of these roles has been further embedded over time. Additionally over 500 multi-agency staff have been trained in these roles. In response to issues and questions raised guidance has been revised and updated.</p> <p>GIRFEC maturity within Argyll and Bute is now fully embedded at stage 2. The CPP MC is now being asked to support the changes that will allow GIRFEC maturity to be fully embedded at stage 3.</p> <p>Amongst the priorities for 2013 are to establish local champions in each areas; 4 each for health, education and social work; concentrating on pre-birth; extend Early and Effective Intervention; support staff and reduce and share the paperwork, making it a multi-agency view (MAV) for 1 child; 1 assessment; 1 plan.</p> <p>Due to the submission date of 30 May 2013 a funding proposal has already been submitted to the Scottish Government to support an enhanced training programme for Argyll and Bute.</p> <p>Action Point The CPP endorsed the funding bid</p>
7.	<p>INSPECTION OF CHILDREN'S SERVICES IN ARGYLL AND BUTE – Louise Long</p> <p>Louise Long presented the update paper on the above inspection. The inspection was conducted over a 22 week period and concluded on the 3rd of May. The inspectors have given verbal feedback with an overall outcome as positive – which</p>

	<p>indicates a mix of good, adequate and very good. A detailed report will be available in early June after which CAPCOG (Children and Adult Protection Chief Officers Group) will have 2 weeks to compile and agree an action plan with a full summary report to due to be published in mid-July.</p> <p>Barry wished to thank everyone that was involved in the inspection, especially Liz Strang and Lisa Bridgewater and acknowledged that this has been a very good and valuable piece of work, which the CPP will embrace and build upon.</p> <p>Action Point Item on agenda at next Management Committee meeting. (LL) (ST)</p>
8.	<p>DRAFT SOA 2013-23 – Bruce West</p> <p>Bruce West presented the paper and asked Partners to agree that the CPP COG could undertake the finalising of the draft SOA. Reassurance was given that there would be opportunities for further input before the final version is submitted to the Scottish Government.</p> <p>The MC agreed to the proposed way forward noting that the census is at the heart of the SOA.</p> <p>Action Points – Revised draft to be circulated to all Partners (BW) Agreed the CPP COG could finalize the draft SOA SOA on agenda at next MC meeting. (ST)</p>
9.	<p>SOA 2012-13 SCORECARD – Jane Fowler</p> <p>Jane Fowler presented the last report on the 2012-13 SOA scorecard acknowledging that not all measures had met the expected targets but that going forwards all Partners will have clearer targets and measures.</p> <p>In the future, the Performance Review and Scrutiny Committee (PRSC) will play a larger role in the future SOA and reporting.</p> <p>Action Points SOA 2012-13 Annual Report on agenda at CPP COG on 19 June and next MC meeting (JF) (ST)</p>
10.	<p>CITIZEN’S PANEL – Jane Fowler</p> <p>Jane Fowler gave an overview of the Citizen’s Panel resource that is available for all CPP partners to use, explained that we currently pay for 2 surveys per year – Spring and Autumn.</p> <p>After discussion around the timings, frequency, content and potential use of the surveys it was agreed to review this after August.</p> <p>Suggestions for questions to be included in the next survey need to be submitted to Chris Carr by 10 June 2013</p>

	<p>Action Points Suggestions to Chris Carr – chris.carr@argyll-bute.gov.uk by 10 June 2013 On agenda at next MC meeting to review timing of questionnaires. (All)(ST)</p>
11.	<p>UPDATE REPORT ON AREA COMMUNITY PLANNING GROUPS – Shirley MacLeod</p> <p>Eileen Wilson presented the update report on the ACPG's. It was noted that the groups are working slightly differently, improvements are being made across the board but that work still needs to be done</p> <p>Oban, Lorn and the Isles has held evening meetings at which the participation and contribution has been very different to meeting held during the day.</p> <p>After a discussion covering the timings of the ACPG meetings, the audience attendance and differences in operating it was agreed to look at the current structure of the ACPG's whilst recognising that they are crucial to the successful delivery of the SOA at a local level and driving change forward. It was agreed that once the draft SOA is completed there needs to be further discussion about the structure, role and function of local community planning.</p> <p>Action Points Progress noted and agreed to review the structure, role and function of the ACPG's (All) (EW) On agenda at August MC meeting (ST)</p>
12.	<p>AUTUMN 2013 LOCAL AREA COMMUNITY PLANNING EVENTS – Eileen Wilson</p> <p>Eileen Wilson presented the paper explaining the background of the community engagement events. In June 2012 it was proposed by the Council that the CPP continue to deliver the 'Forward Together' style events and that they meet a number of requirements in the SOA guidance for demonstrating engagement and consultation with communities.</p> <p>Margaret Fyfe was recognised for her efforts in obtaining £4,000 towards the cost of these events for this year, and it is expected that the events will be held this Autumn. Partners though could not commit to any further financial support but were keen to commit their support in kind.</p> <p>It was felt that there should be a wider look at community engagement and consultation, including how to take forward the ACPG's and utilising the wide range of opportunities and options available in the best possible way - including social media - whilst ensuring that all engagement opportunities are well planned, with measurable quality and impact.</p> <p>This may require better recording of engagement activities and events. This will clearly demonstrate to the Scottish Government that the engagement opportunities are of good quality and integrated across all partners, communities and individuals.</p> <p>It was requested that a report containing the following information for each event is brought to the MC meeting in November -</p> <ul style="list-style-type: none"> • Name of the event • How many community members attended

	<ul style="list-style-type: none">• How many partner representatives attended• What was the outcome of the event• What they have achieved <p>Action Point A report on each of the events to come to the MC in November (Margaret Fyfe) (ST)</p>
13.	<p>AOCB</p> <p>Glenn advised that the Volunteer of the Year award ceremony is taking place on 31 May 2013 in Kilmory, Lochgilphead and Partners are invited to attend.</p>
14.	<p>Date of next meeting – 14 August 2013</p>

DRAFT

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Argyll and Bute Community Planning Partnership - Action Tracker

Position as at 17 October 2013

IN PROGRESS

Meeting Date	Subject	Action Taken/Progress	Action By	Timescale
27 May 2013	Census Report	Undertake further analysis as more stats. are available. Item on agenda at next MC meeting	Chris Carr CPP Admin	On-going 12 Sept 13
	Strategic Guidance for CPP's	Verbal Update at next MC Agreed to form a SLWG, Cleland Sneddon to be invited. Glen, Paul and Barry to advise who reps are Interim report at Nov MC meeting - maybe Oct?	Donald MacVicar Jeannie Hollies	12 Sept 13
	Involving Young People In Community Planning	Draft agenda for the FP an agenda item at the next MC meeting in Aug to enable planning. Dates and locations of Youth Forums to be forwarded to the CPP MC Barry, Paul, & reps from A&BC and TSP to attend Youth Forums and inform them of the role of the CPP Chair of Youth Forum to be invited to attend CPP Meetings Youth Matters to become a standing item on ACPG meetings	Martin Turnbull Martin Turnbull Martin Turnbull Shirley MacLeod	12 Sept 13 14 June 13 14 June 13 21 June 13
	GIRFEC Update	CPP Endorsed the funding bid		
	Inspect. of Children's Services in A&B	Item on agenda at next MC meeting	Louise Long CPP Admin	12 Sept 13
	Draft SOA 2013-23	Revised draft to be circulated to all Partners Agreed the CPP COG could finalize the draft SOA SOA on agenda at next MC meeting	Bruce West COG Bruce West	14 June 13 19 June 13 12 Sept 13
	SOA 2012-13 Scorecard	SOA 2012-13 Annual Report on agenda at CPP COG on 19 June and next MC meeting	Jane Fowler	19 June 13 12 Sept 13
	Citizens' Panel	Suggestions to Chris Carr –by 10 June 2013 On agenda at next MC meeting to review timing of questionnaires	ALL ALL	10 June 13 12 Sept 13
	Update Report on ACPG's	Progress noted and agreed to review the structure, role and function of the ACPG's On agenda at next MC meeting	ALL Eileen Wilson	12 Sept 13
	Autumn 2013 Local Area Community Planning Events	Detailed report on each event to come to the MC meeting in OCT or JAN 2014	Margaret Fyfe	12 Sept 13

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**Argyll and Bute Community
Planning Partnership**

Management Committee**24th October 2013**

SOA 2013-23 Progress Report and Update

1 SUMMARY

- 1.1 This report updates the CPP Management Committee on the progress to date with the development of the Argyll and Bute Single Outcome Agreement 2013-23 including feedback from the Scottish Government's quality assurance process, next steps and associated timelines.
- 1.2 This paper also outlines the roles and responsibilities of the Chief Officers Group, the Management Committee and the CPP Outcome Leads in delivering the long term outcomes set out in the Argyll and Bute Single Outcome Agreement 2013-23.

2 RECOMMENDATION

- 2.1
 - 1 That the Management Committee notes the content of this report and the progress being made on developing and implementing the SOA.
 - 2 That the Management Committee agrees to the Full Partnership Meeting planned for November is combined with the population summit and rearranged for early in the New Year.
 - 3 That the Management Committee agrees to nominate a small group of partners to lead the organisation of the Full Partnership meeting/Population Summit.

3 DETAIL

- 3.1 The draft SOA 2013-23 was submitted to the Quality Assurance panel in June 2013. Positive feedback was provided on the SOA from the Scottish Government and COSLA representatives on the panel. The QA panel recognised that the SOA captures a clear set of challenges for the CPP to address.
- 3.2 The quality assurance process provided feedback on the key strengths of the draft SOA and also outlined a number of areas for further development. The following development priorities were agreed;

Inequalities and prevention: The CPP recognises that it needs to develop and more clearly demonstrate how it will take forward efforts on reducing inequalities and on prevention.

Impact and performance improvement: The CPP needs to clearly articulate the delivery plans for the SOA, which should show a clear line of sight to the difference it wants made on its priorities as a result.

Detailed planning for delivery on priorities: The draft SOA captures a clear set of challenges for the CPP to address. The CPP should now build on this, by developing detailed plans on how it intends to achieve the difference it wants to make on its priority challenges, setting out actions and timescales for taking this forward

Community engagement: The CPP should build on its existing community engagement, both to reinforce its understanding of its priorities, and by considering how it can mobilise commitment and support from local communities in taking forward its SOA priorities.

Resourcing: The CPP should consider as part of the wider push led by the National Community Planning Group further resource shifts towards its local policy and prevention priorities.

- 3.3 The next stage of development for this SOA is to produce detailed action/delivery plans on how the CPP intends to achieve the difference it wants to make. This will require setting out clear actions and timescales for taking this SOA forward.

The Management Committee has an important role in supporting Outcome leads and ensuring the CPP delivers on each of the six long term outcomes.

- 3.4 Outcome Leads are now beginning the process of developing the draft action/delivery plans which will identify:-
- Main areas of focus included within outcome (extracted from SOA)
 - Partners and strategic partnerships involved in delivering outcome
 - SOA Performance indicators
 - Medium and short term outcomes
 - Any actions to achieve outcomes
 - Target completion dates
 - Lead partner/partnership
 - Lead officer
 - Performance Indicator/ Measures
 - Target performance (increase/decrease, frequency of data, etc)
 - Preventative measures and early interventions
 - Inequalities and/or equality outcomes

- 3.5 Outcome Leads have been asked to consider the partners and/or strategic partnerships that should be invited to participate in a half day Outcome Development Workshop and to propose dates for the half day workshop. (It is anticipated that these workshops will take place before the end of November 2013)
- 3.6 Prior to the first meeting of the key stakeholders guidance and relevant information will be provided to the outcome leads to begin to develop the Action/Delivery Plan for each outcome. Support will be provided through the Council's Improvement and Organisational Development team.

Guidance and information provided

- SOA Guidance (Dec 2012)
 - SOA 2013-23 (quality assured June 2013)
 - Prevention (preventative measures and early intervention)
 - Equalities (information from CPP equalities group)
 - Performance management information/guidance
 - Information from Jan/Feb 2013 SOA discussions.
 - Performance Indicators
 - Strategic Partnership List
- 3.7 Once the action/delivery plans have been approved the Chief Officers group and the Management Committee also have distinct roles to play. The Chief Officers Group will oversee the work of the Outcome Leads and partnership groups responsible for co-ordinating the Partnerships work on the six long term outcomes. The Chief Officers Group will also provide challenge and ensure that strategic resource shift is embedded/linked in each partner's budget/resource plans to support outcome delivery. Management Committee will receive reports from Outcome Leads to facilitate performance management across all CPP Outcomes. The Management Committee will also consider resources. It will also be the responsibility of the Management Committee to make recommendations on any remedial action required to maintain planned progress against SOA outcomes and to provide key messages through communication and engagement with the public.

4 ENGAGEMENT

- 4.1 Engagement and consultation are essential to ensuring that the action plans to deliver on the SOA Outcomes are effectively planned and then delivered. Throughout October-December two approaches to engagement are being implemented.

- 4.2 The first relates to consultation on the Economic Development Action Plan, a document developed by the council in consultation with partners and focussed on actions to deliver improved economic activity by developing Argyll and Bute as a
- Competitive
 - Connected
 - Collaborative and
 - Compelling
- place. Workshops, facilitated by the Improvement Service, have taken place in each of the four geographic areas of Argyll and Bute and will form the basis of local economic action plans that are aligned to the SOA.
- 4.3 Following on from each of the Economic Development workshops, wider community engagement events are being held throughout November and December to ensure that communities and stakeholders are involved in determining the priorities for their local areas in relation to each of the six SOA Outcomes.
- 4.4 These events will be led by the council's community development team, with input from partners. They will be informed by census data, the outputs from the economic development consultation events and other relevant information about the Single Outcome Agreement. The information and views from each of these events will be collated and fed to the Outcome Leads for input into the development of the Detailed Action Plans
- 4.5 The importance of stemming population decline is central to the SOA. On this basis, it is proposed that a population summit will be held to discuss the key issues and challenges and to identify actions to address these. A summit will provide a high profile opportunity for the partnership to gain support from influential stakeholders to deliver on the SOA. The event will be informed by the EDAP and Community Consultation events as well as statistical data from the census.
- 4.6 The Community Planning Calendar has identified 27 November as a Full Partnership meeting date. It would be appropriate that the Full Partnership meeting would be the ideal opportunity to hold the Population Summit. The completion of all the feedback information from the EDAP and Community Engagement meetings will not, however, be complete by 27 November, so it is proposed that the Full Partnership Meeting/Population Summit be rearranged for January 2014. The outcomes from this summit will then be incorporated in the final draft action plans for SOA delivery.
- 4.7 It is also recommended that a small team of partners, led by the council, are identified to arrange the Full Partnership/Population Summit.

5 CONCLUSION

- 5.1 The SOA 2013-23 has been quality assured and the next stage for the CPP is to develop detailed action/delivery plans for each of the six long term outcomes.

5.2 These detailed plans will enable the CPP Management Committee to performance manage the SOA. Community Engagement, consultation and the population summit will support the development of these action plans and ensure commitment and collaboration to deliver on the outcomes.

Jane Fowler, Head of Improvement and HR
Tel 01546 604466

For further information please contact:

Eileen Wilson
 Community Planning Manager
Eileen.wilson@argyll-bute.gov.uk
 01436 658726

Timeline for development of SOA Outcome Action/delivery Plans 2013-23

Action	Who	When
Outcome Leads to <ul style="list-style-type: none"> • identify key stakeholders in respect to each outcome • identify proposed dates for half-day Outcome Development Workshops 	Outcome leads	Oct 2013
CPP EDAP meetings	ACPGs	October 1 st , 2 nd , 8 th and 9 th
ACPG consultation events	ACPGs	November 2 nd , 7 th , 12 th , 18 th and 21 st
Develop action/delivery plans (for each of the six long term outcomes) - <ul style="list-style-type: none"> • Identify prevention actions • Identify equalities outcomes • Identify and imbed community engagements mechanisms • Agree intermediate outcomes (short and medium term) • Agree actions against each short/medium term outcome • Agree target completion dates • Identify lead organisations or partnerships • Identify lead officers • Agree performance indicators • Agree performance targets (increase/decrease/frequency of data, etc) 	Outcome leads	Nov 2013
Present 1 st draft action/delivery plan	Outcome leads	Dec 2013
Present final plans	Outcome	Feb 2014

	leads	
Agree arrangements for measuring and monitoring inequalities and prevention plan/activities.	Outcome leads	May 2014

Argyll and Bute Community Planning Partnership



**CLD Strategic Guidance
Implementation Short Life
Working Group**

24th October 2013

CLD Strategic Guidance Implementation: Progress Report from Short Life Working Group

1 SUMMARY

- 1.1 The Community Learning and Development (CLD) Strategic Guidance (Scottish Government 2012) gives responsibilities to CPPs regarding its implementation; these are now also supported by legislation laid on the Education Authority.
- 1.2 Following an initial report to the CPP Management Committee given in May 2013, a short-life strategic working group of key partners was called together in order to understand the responsibilities and requirements that are laid on the CPP and the Education Authority, and to scope mechanisms for implementation and reporting.
- 1.3 The group held a first meeting on 6th September. This report gives an outline of the progress of that meeting.

2

RECOMMENDATION

- 2.1 Partners are invited to note the contents of this report.
- 2.2 Partners are invited to comment on the progress of the short-life working group, and to support the group's offer of assistance in drafting relevant intermediate outcomes for the SOA.

3 DETAIL

- 3.1 The Scottish Government published new CLD Strategic Guidance for Community Planning Partnerships in June 2012.

The Guidance places a number of responsibilities on Community Planning Partnerships, and these are now also supported by requirements laid on Education Authorities under the CLD (Scotland)

Regulations 2013.

The responsibilities laid on CPPs are to:

- i. Carry out systematic assessments of community needs and strengths, based on engagement and continued dialogue with communities that go on to provide the basis for their SOAs
- ii. Ensure SOAs have a clear focus on prevention and community empowerment, and utilise CLD provision and methods to achieve these, and
- iii. Review current partnership arrangements for planning, monitoring and evaluating CLD.

In order to support these processes, the CLD (Scotland) Regulations 2013 require Education Authorities to:

- I. Put a secure CLD process in place that:
 - a. identifies target individuals and groups and their learning needs
 - b. assesses whether those needs are already being met; and identifies any barriers to provision
- II. Ensure the process is based on consultation with representatives of the target individuals and groups, and of CLD providers
- III. Publish a co-ordinated 3 year strategy and action plan, based on consultation with these same representatives by September 2015; and every third year after that.

3.2 In order to better understand and scope the implementation of these responsibilities and requirements, a short-life strategic working group was called together.

The group membership currently comprises key learning provider partners, including: Argyll College, Argyll and Bute Council's CLD, Libraries, and Education Services, Argyll Voluntary Action, Skills Development Scotland, Scottish Fire and Rescue, and Police Scotland.

3.3 The first meeting was held on 6th September 2013.

The group agreed that in order to progress the responsibility laid on CPPs to 'ensure SOAs have a clear focus on prevention and community empowerment', they anticipate being in a position to provide assistance in drafting intermediate outcomes for the SOA, particularly in regard to the outcome 'Education, skills and training maximise opportunities for all'; also to some or all of the other outcomes - learning, in its widest sense, impacting on all these aspects of life in Argyll and Bute.

If this proposal is agreed by the CPP, the group agreed to continue working together until the intermediate outcomes have been completed, and then to hand over to an identified permanent Implementation Group

in March/April 2014.

The group also discussed consultation mechanisms, and will be looking at finalising a flow chart to show how they see information about learning needs and gaps being fed from the local to the strategic level, and back again.

- 3.4 It was decided to wait for feedback from the CPP on this progress report before meeting again; but it is hoped that the group will be able to start to draft their contributions to the intermediate outcomes as soon as possible.

The group will also consider in more detail some of the possible mechanisms and formats for implementation and reporting.

4 CONCLUSION

- 4.1 The short-life working group has made a useful start to understanding the scope, responsibilities and requirements of the CLD Strategic Guidance and its supporting legislation. It recognises it has a role to play in contributing to the SOA, and its members have agreed to work together to complete this initial action, and then identify and hand over to a permanent group.

**Cleland Sneddon,
Executive Director of Community Services, Argyll and Bute Council**

Tel 01546 604112

For further information please contact:

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
24 October 2013**



Citizens' Panel

1. SUMMARY

1.1 This paper reminds the Management Committee that the Citizens' Panel is available to the CPP as a resource for gathering information from residents of Argyll and Bute.

2. RECOMMENDATIONS

2.1 The Management Committee should note that the Citizens' Panel is available to the partnership and to partnership organisations as a resource and that the panel provides an excellent resource for gathering views from a representative sample of Argyll and Bute residents.

2.2 The members of the Management Committee should remind their organisations of the existence of the Citizens' Panel as a resource.

3. DETAIL

3.1 We are currently in the second year of a three year contract with Hexagon Research and Consulting, who maintain the Citizens' Panel database and carry out two surveys a year. The Citizens' Panel contract costs £9,400 a year.

3.2 As agreed at the Management Committee meeting of 19 October 2011, the current contract is running on the basis of two surveys being carried out each year, with the spring survey to be used by all CPP partners who wish to submit questions. The autumn survey is now a council-only survey.

3.3 Calls were made for themes to include in the spring survey through the CPP Full Partnership (27 March 2013) and the Management Committee (6 March 2013 and 27 May 2013). The topic of health and wellbeing was subsequently proposed for inclusion in the survey, with questions being based on those used in the Scottish Health Survey.

3.4 Generally, however, very few questions are submitted by partners. The purpose of this paper is to remind partners that the Citizens' Panel is available to the partnership and provides an excellent resource for getting views from a representative sample of Argyll and Bute residents; information gathered can be helpful in the delivery of outcomes.

**Jane Fowler
Head of Improvement and HR, Argyll and Bute Council**

For further information:

Chris Carr

Improvement and Organisational Development Project Officer, Argyll and Bute Council

Tel: 01546 604260

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Community Planning Group Area Forum Events

1. SUMMARY

- 1.1 This report is to update the Chief Officers' Group (COG) on the progress to date on Community Planning Group Area Forum events.

2. RECOMMENDATIONS

- 2.1 COG notes the format and content for the area community planning events.
- 2.2 COG agrees to utilise the information received from these events to ensure the quality and impact of community engagement is measured and reported on, in accordance with the action on engagement in the SOA 2013/2023 Quality Assurance action plan.

3. BACKGROUND

- 3.1 The Management Committee agreed at its meeting in August 2012 to hold annual area forum events to enable consultation on the SOA. Subsequently in May 2013, the Management Committee considered a report on the proposed events and partners agreed to provide in-kind support. The CPP has been awarded funding of £2,000 towards the events from Education Scotland, as part of the implementation of the Scottish Government's guidance for Community Learning and Development. Additional funds have been identified from within the Council.
- 3.2 There was also agreement that these events were good practice in terms of community engagement and would give the CPP the opportunity to fulfil the engagement commitments required as part of the community planning and SOA development process.
- 3.3 The focus of the events is the overarching outcome for the SOA: 'Argyll and Bute's economic success is built on a growing population'. Events are entitled:
“(Area) - A Good Place to Live, Work, and Play?”

The events will be informed by the Area Economic Development Action Plan events which took place in October. Results from the events will feed into the development of the SOA Action Plans, the proposed Full Partnership/Population Summit .

3.4 Each area Community Planning Group (CPG) appointed a steering group to plan the events. Dates and venues are:

AREA	DATE	VENUE	TIME
Bute & Cowal	2nd November (workshop)	Rothesay Joint Campus	9.30am – 1.00pm
	7th November (workshop)	Dunoon Burgh Hall	12.30pm – 4.00pm
	7th November (debate)	Dunoon Grammar School	7.00pm – 9.00pm
Mid-Argyll, Kintyre and Islands	12th November	Tarbert High School	2.00pm - 5.30pm, 7.00pm – 9.00pm
Oban, Lorn and Isles	18th November	Corran Halls	2.00pm – 5.00pm, 6.30pm - 8.30pm
Helensburgh & Lomond	21 st November	Victoria Halls	2.00pm - 5.30pm, 7.30pm - 9.45pm

3.5 The events are to be held over an afternoon and evening, as follows:

- a. Discussion workshops, in ‘world café’ format, with 6 tables/groups considering each of the 10-year outcomes facilitated by partner representatives; and
- b. A ‘Question Time’/public debate session with a panel responding to questions submitted by participants prior to the session.

Additional discussion workshop sessions are proposed to be held on some island communities.

See programme in Appendix 1

3.6 Questions will be posed at each event using powerpoint voting (PPV) which will enable comparisons to be made across areas, and within areas. The same questions will be on an online survey [\(insert link\)](#)

3.7 Community planning partners are supporting events by acting as Chair, panellists, and facilitators, and will also contribute to the activities within the ‘marketplace’.

4. CONCLUSION

4.1 Good progress is being made to ensure that these events attract and engage with communities, and provide valuable input into the development of the SOA Action Plans and the population summit.

For further information contact: Margaret Fyfe
Community Development Manager
8 October 2013
Telephone 01369 708668

APPENDIX 1



**(Insert AREA)
Area Community Planning Group**

**“(Insert AREA) – A good place to live,
work and play?”**

Date

Venue

Afternoon Programme

Event Aim

To gather views on the big issue of depopulation in Argyll and Bute, and consider how this can be addressed in (insert Area).

Workshops

2pm Registration and Tea/Coffee and an opportunity to browse the Marketplace*

2.30pm Welcome and introduction

2.45pm Your chance to influence change – discussion groups

- 1. Children have the best possible start**
- 2. Active, healthier lives**
- 3. Safer and stronger communities**
- 4. Education, skills and training**
- 5. Infrastructure supports growth**
- 6. Diverse and thriving economy**

4.15pm Tea/Coffee and an opportunity to browse the Marketplace*

4.30pm Voting to determine local views on local issues
(This will be done using electronic voting pads, and means you will be able to find out immediately what other people think)

5.15pm Closing Remarks

*The Marketplace will have stalls from community planning partners which will allow you to get information and give your views on specific areas of interest.



**(Insert AREA)
Area Community Planning Group**

**“(Insert AREA) – A good place to live,
work and play?”**

Date

Venue

Evening Programme

Event Aim

To gather views on the big issue of depopulation in Argyll and Bute, and consider how this can be addressed in (insert Area).

Question Time

7.00pm Doors open/Registration

An opportunity to browse the Marketplace and meet community planning partners

7.30pm Welcome and introduction by Chair

7.40pm Scene setting and summary of the changing demographics in (insert Area).

7.45pm QUESTIONS

8.45pm Conclusion and next steps

8.55pm Evaluation

9.05pm Close

**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 24 October 2013**



Title: Getting it Right for Every Child Update

1. SUMMARY

- 1.1** This report provides the CPP Management Committee with a brief update relating to Getting it Right for Every Child (GIRFEC) in Argyll and Bute.
- 1.2** Argyll and Bute CPP were awarded £20,000 Scottish Government Grant Funding towards further embedding GIRFEC. The monies will be used primarily for training and development of staff and trainers and will also include funding the GIRFEC Module and E- Module.

GIRFEC Module - Stirling University

Eight staff members are currently undertaking the GIRFEC Module at Stirling University.

4 x Social Work

2 x Education

2 x Health

Four GIRFEC advisors to be appointed across the four main localities:

Education: Area Principle Teachers

Health: Depute Team Leaders in progress with CHP Children's Service redesign

Social Work: To be agreed

GIRFEC E - module

It has been recognised that not all staff working in children's services have had the opportunity to embrace the GIRFEC methodology. In support the GIRFEC implementation group are researching an on line GIRFEC learning resource

Child Plans

- Evaluation of the Child's Plans will take place in October 2013
- **Universal Child's Plan** - A working group was convened to review the existing child's plan and with a view to developing a Universal Child's plan, which will be less time consuming to complete. The Universal Child's Plan is currently being piloted by the working. The group will reconvene early December for feedback with a view to adopting the new plan from January 2013.

Scottish Government Education Tool - An establishment guide to evaluating wellbeing tool

The new tool will be presented at secondary head teacher meetings and will be piloted by some Primary schools throughout the authority

Careview in Schools Pilot

The Careview development in Dunoon Grammar school allows guidance staff 'read only' access to Carefirst, this will ensure school staff are aware of in relevant social work input and enhance communication between agencies.

GIRFEC/Child's Plan Meeting DVD

Six companies were approached to tender for the production of a GIRFEC training DVD or web-based learning tool. Of the six approached only 2 returned tenders, the lowest quote was £2878.40. The production will be taken forward by the GIRFEC implementation group.

Patricia Renfrew
Consultant Nurse Children and Families
Argyll and Bute CHP
16th October 2013

GIRFEC Implementation- Reporting on Progress

Self-Assessment Questionnaires for CPPs – Summary of Returns

Key findings

This summary report aims to provide a helpful snapshot of where CPPs are in terms of the various elements of the GIRFEC implementation agenda. The very good response rate to the questionnaire and the helpful list of GIRFEC contacts in the CPPs will provide a very useful basis for us to work with CPPs. The following key findings are based on the responses received from 28 CPPs.

All 28 CPPs reported that:

- they understood and promote the vision for all children; GIRFEC principles and partnership in service delivery with almost all providing examples of local initiatives.
- policies and protocols have been developed to support the GIRFEC approach. Many areas said that they have established approaches agreed at CPP and reflected the Integrated Children's Services Plan (ICSP) and other strategic documents.
- all the GIRFEC core components are being embedded through a range of activities such as GIRFEC training both multi agency and single agency in education and health, the production of guidance and other training material and through the establishment of GIRFEC champions in service areas.
- they have local arrangements in place for monitoring impact and improving outcomes. Many areas reported that they conduct regular multi agency self-evaluations.
- Almost all CPP areas self-assessed in the 3 and 4 categories (on a scale of 1 to 5 with 5 being the highest score) for the five GIRFEC themes. While two areas scored 5 across most of the five themes, a few areas scored 2. However, overall this shows that progress continues to be made from the position reported last year in an exercise carried out by local authorities' chief executives. Additionally almost all CPPs reported significant progress in implementation since last year and that they expected to embed further and move up the maturity model scale in the coming months.
- The majority of CPPs report to have actively engaged with parents and families in their areas. There is an overall acknowledgement of the importance of engaging with and involving children and families in processes to take forward GIRFEC development plans.
- More than half of CPPs who responded advised that they have a change plan in place, in one area since 2011. And the plans ranged from high level to detailed implementation.
- Some CPPs acknowledged the support currently being provided by the centre to CPP groupings. Further local support was identified in areas such as information sharing, provision of training and guidance material and Scottish government run national training event/ Masterclass. This will be the subject of on-going discussions with CPPs in terms of on-going assistance from the GIRFEC National Implementation Group.

Background

1. On 14 March this year a self-assessment questionnaire was sent by the Chair of the GIRFEC National Implementation Support Group (NISG), to all CPPs and Council Chief Executives. Reporting to the Board, the main purpose of the NISG is to support the development and implementation of GIRFEC across Scotland, in particular:

To undertake an inclusive approach through consulting with community planning partnerships and individual organisations,
To identify the key areas for support over the next eighteen months.

2. To inform this work, and to provide an assessment of progress to the GIRFEC Programme Board and the Minister for Children and Young People, the Group asked CPPs to provide information in the form of a self-assessment questionnaire. This assessment builds on the information reported to Society of Local Authority Chief Executives & Senior Managers (SOLACE Scotland) by many CPPs last year in respect of the Maturity Model and on the work undertaken by Education Scotland in their report of October 2012 on the *State of readiness of the education system to fully implement GIRFEC*¹.

Responses

3. The questions were designed so that they would reflect the areas of work that the CPPs were expecting to be exploring themselves as part of implementation. We received 28 responses, and contacted those who are yet to send their returns. The 4 outstanding areas have indicated that they are still working on the return or are awaiting its sign off by their CPP Partnership Board and have indicated that they will send a return. A list of those who have returned the questionnaire is shown in Annex A.

4. Annex B sets out the detailed responses to the questions. The CPP Weblinks are shown at Annex C.

Next Steps

5. We will use the information provided in Section 8 (further assistance) to help inform the work of the Scottish Government GIRFEC Team and the National Implementation Group. In particular we will continue to support the work of CPP GIRFEC groupings; assist areas in the provision of local training and guidance material and plans are being made for a national GIRFEC training event for later this year.

6. Next steps will involve asking CPPs for an update in the autumn on the information provided in this exercise, with the expectation that all will be able to confirm on-going work on GIRFEC implementation and an expectation of a score of 5/5 on the Maturity Model in time for the commencement date of the GIRFEC elements of the Children and Young People (Scotland) Bill – anticipated as summer 2016.

1

<http://www.educationscotland.gov.uk/newsandevents/educationnews/2012/pressreleases/october/reviwimplementgirfec.asp>

Bill Ellis
Scottish Government
GIRFEC
7 June 2013

Scotland's 32 CPPs	Questionnaire Received
	Received
· Aberdeen City Council	Yes
· Aberdeenshire Council	Expected
· Angus Council	Yes
· Argyll & Bute Council	Yes
· Clackmannanshire Council	Expected
· Dumfries & Galloway Council	Yes
· Dundee City Council	Yes
· East Ayrshire Council	Yes
· East Dunbartonshire Council	Yes
· East Lothian Council	Yes
· East Renfrewshire Council	Yes
· Edinburgh City Council	Yes
· Outer Hebrides	Yes
· Falkirk Council	Yes
· Fife Council	Yes
· Glasgow City Council	Yes
· Highland Council	Yes
· Inverclyde Council	Yes
· Midlothian Council	Yes
· Moray Council	Yes
· North Ayrshire Council	Yes
· North Lanarkshire Council	Yes
· Orkney Islands Council	Yes
· Perth & Kinross Council	Yes
· Renfrewshire Council	Yes
· Scottish Borders Council	Yes
· Shetland Islands Council	Yes
· South Ayrshire Council	Yes
· South Lanarkshire Council	Yes
· Stirling Council	Expected
· West Dunbartonshire Council	Expected
· West Lothian Council	Yes

**ANNEX
A List of
Questionnaire
returns**

Q1 How far do members of the CPP understand and promote:

- **A vision for all children**
 - **The underpinning principles and values of Getting it right for every child**
 - **Effective partnership approach to the delivery of services?**
1. All CPPs reported that they understood and promote the vision for all children; GIRFEC principles and partnership in service delivery with almost all providing examples of local initiatives.
 2. Most areas reported that their Integrated Children's Service Plan set out their joint vision for children and young people and identified the underpinning values of GIRFEC. One area referred to their joint working with neighbours as the first of the GIRFEC learning partners.
 3. A number of areas referred to the vision for children being set out in their Single Outcome Agreement.
 4. Several areas referred to inspection reports of children's services which had positive references to GIRFEC being reflected in the area's priorities and evidence of a shared strategic commitment to making GIRFEC core business for all staff across all services.
 5. Some areas reported that they had set up an Integrated Children's Services Partnership representing key public and third sector agencies to improve services and deliver better outcomes for children and young people in the city.
 6. It was noted by those areas where the council and health board areas were coterminous, that this underpinned a joint approach to service planning and delivery.
 7. One area had set up a children's commission which has responsibility for children's services planning.
 8. A few areas had reported that they had set up or working on setting up local area GIRFEC groups within the local community planning process.
 9. One area reported on its integration of health and social care where it now has lead agency responsibility for delivery of community based services for children and young people.
 10. Some areas referred to their work in the GIRFEC Groupings which included drawing up of joint guidance, staff training conferences and e-learning

11. A CPP grouping from one area referred to the development of their local electronic solution (AYRshare) for sharing information that will help progress implementation.

Q2 How well are services embedding core components around?

- **A proportionate approach to the development and delivery of services (including addressing risk)**
 - **The Named Person and Lead Professional roles**
 - **An integrated approach to assessment and a single Child's Plan**
 - **The National Practice Model?**
12. All CPPs reported that all the GIRFEC core components are being embedded through a range of activities such as GIRFEC training both multi agency and single agency in education and health, the production of guidance and other training material and through the establishment of GIRFEC champions in service areas.
13. Several areas reported that they had introduced Named Person, Lead Professional and the Single Child's Plan –some as far back as 2011.
14. All reported that they are delivering multi agency and single agency training to progress changes to cultures, systems and practice. One area reported an extensive programme of multi-agency GIRFEC training that has been delivered to 888 people over 49 sessions between September 2011 and June 2012. This training has focussed on the core components of GIRFEC. In addition, where required, more specialised training has been delivered to key staff.
15. Several CPPs said they are looking forward to publication of the Bill and supporting guidance to help clarify and support the work already being carried out as set out in their GIRFEC development plan. There was also a common view that this would drive forward implementation.
16. There were several references to the work of the GIRFEC groupings. For example the partners in one grouping separately reported that they are designing in service training and establishing GIRFEC champions.
17. One area provided the example of the work of the Multi Agency Domestic Abuse Response Team which provides a prompt and effective response to those subject to domestic abuse or witness to it.
18. Several areas highlighted the capacity challenge in Health and in schools in delivering statutory requirements in the Bill.
19. Some areas reported that they operate a locality model which they considered encourages and supports partnership working. There was also reference to the use of eLearning packages in embedding the core components.

20. Three CPPs specifically mentioned they had some issues with embedding the core components. One said that GIRFEC was not fully rolled out for all children but it is now being addressed as part of a whole system review. One CPP said that the Named Person not fully in place in Health and the Single Plan only in place for vulnerable children. The third reported that training needs had been identified for staff (outwith Social Work) on Named Person and Lead Professional roles.

Q3 In terms of maturity model, what level are you at now compared with August 2012. How would you describe the detail of this, in relation to the core components?

21. CPPs were asked to self-assess using the Maturity Model on a scale of 1 to 5 (with 1 being the lowest and 5 being the highest), for the five key GIRFEC themes.

22. Summary of responses from CPPs using The Maturity model (Question 3)

	Level 1 – Executive Sponsorship <i>Commitment at the most senior level</i>	Level 2 – Corporate Strategy <i>GIRFEC is widely understood across the organisation</i>	Level 3 – Service Development <i>GIRFEC process are implemented in critical areas of the business</i>	Level 4 – Implementation <i>Corporate exceptions to implementing GIRFEC processes are known and reported</i>	Level 5 – Embedded <i>Responsive GIRFEC processes are integrated as part of normal business</i>
1. Identifying a Named Person for every child and young person in the universal services	0	4	14	4	2
2. Identifying protocols and governance for Lead Professional	0	1	17	4	2
3. Supporting partnerships to take a proportionate approach to managing all concerns and risks	0	2	13	7	2
4. Redesign business processes to secure a single planning process for all children and young people supporting a single plan	0	3	12	8	1
5. Use of the National Practice Model	0	3	11	8	2

Note: Four CPPs had submitted progress reports but said that they could not provide scoring. Two areas said that they will clear the scoring with their senior management/ partnership board and will submit this data to us shortly, but 2 areas said that they did not use the maturity model and therefore could not offer scores.

23. Almost all CPP areas self-assessed in the 3 and 4 categories for the five themes. No CPP scored 1 for any GIRFEC category on the maturity model. Only 1 CPP scored 2 for the lead professional, but 4 CPPS scored 2 for Named Person. Two CPP areas scored 5 across most of the five themes. This shows significant progress from the position reported last year in an exercise carried out last year by local authorities' chief executives. This exercise which covered GIRFEC readiness in September/ October 2012 had responses from 20 areas, but only 18 provided scores using the maturity model. This exercise also had most areas in categories 3 and 4, but had 5 areas reporting level 2 (the lower level) and only 1 areas at level 5 (the highest level). Additionally almost all CPPs commented in the report that they had made significant progress in implementation since last year, and again most CPPs reported that they expect to embed further and move up the maturity model scale in the coming months.

Q4 To what extent have children and families been engaged in understanding and implementation of the GIRFEC approach and how far are children and families involved in the planning of services to support them individually? Next steps?

24. The **majority of CPPs** report to have **actively engaged with parents and families** in their areas. There is an **overall acknowledgement of the importance of engaging with and involving children and families** in processes to take forward GIRFEC development plans. In some cases engagement with children and families is a systematic part of the CPPs' policy for children and families services and goes beyond the GIRFEC agenda, as they are then consulted in the redesign of services and their views consulted on the CPPs' vision for future service development.
25. Returns show evidence of the use of a **wide range of platforms to engage** with children and families and to involve them in the development of GIRFEC policies, but also as part of some CPPs' overall improvement of services, such as: parents' groups, networks, local projects, local pilots, consultation with young people on upcoming plan and on upcoming legislation changes, youth platforms and children's champion boards.
26. A recurring statement across returns is that "From an operational perspective individual service users and their families are actively involved in identifying issues during the assessment phase and contribute/identify services which will support them".
27. One area emphasised their positive progress on familiarising children with the Wellbeing web and the SHANARRI indicators; and another focussed on children being encouraged to take part in decision-making about their Child's Plan.
28. There were a few statements which provide little evidence of what action has been taken by the area and read more like general policy statements; while some CPPs recognise the need for further work to provide a more coherent and relevant service to children and families – through partnership approach, consultation with both parents and young people, strategies, youth councils among other means. One area admitted to having no specific initiative" to promote GIRFEC to children and families, although it went on to mention a "review of policy and procedures for systematically gathering young persons' views across a range of services".

Q5 What systems are in place or planned to monitor impact and improve outcomes?

29. All CPPs reported that they have local arrangements in place for monitoring impact and improving outcomes. Many areas reported that they conduct regular multi agency self-evaluations.
30. Many areas reported that their CPP Board receives a report of progress in implementing GIRFEC and associated outcomes for children and Young People. Below the partnership board the various partnership sub groups or working groups (including in many cases a GIRFEC working group) receive updates from lead agencies for the strategic priorities in the Children's Services Plan over the year.
31. Most areas reported that they are using a range of different types of outcomes frameworks or evaluation tools
- Evaluation framework
 - Delivering outcomes tool using wellbeing
 - Outcomes framework
 - Covalent performance management software
 - Quality Improvement framework using the 10 Core Components
 - the Dartington social research model
 - Performance Framework for outcomes for Children and Young people
 - Use of the well-being web
32. Other specific pieces of work that was reported to being carried out include:
- One area is undertaking further evaluation of outcomes for implementing GIRFEC/ Practice model.
 - One area has mapped performance Improvement measures to GIRFEC SHANARRI indicators
 - Work currently being undertaken with the Early Years Collaborative.
 - Care Scotland inspections and reports.
 - Two CPPs are piloting the use of external frameworks such as the Barnardos outcomes framework (Question 5).
33. One area expressed a slight note of caution in monitoring impact of GIRFEC given that the GIRFEC approach permeates through all children and young people work. They considered that it is therefore difficult to have discrete outcomes that can be categorically attributed to GIRFEC on its own. But rather that all the variables (which will have GIRFEC built in) will together have a positive outcome on children and young people.

Q6 To what extent have policies and protocols been developed to support the delivery of the GIRFEC approach?

34. All CPPs reported that policies and protocols have been developed to support the GIRFEC approach. Many areas linked their answers to this question back to previous answers in Sections 2 and Section 5. Many areas said that they have established approaches agreed at CPP and reflected the Integrated Children's Services Plan (ICSP) and other strategic documents. Most areas reported the existence of supporting material, with the GIRFEC Practice guidance being identified most often as the key document. It was noted that the C and YP (S) Bill will inform all these documents.
35. It was reported that reference to the GIRFEC approach is present in all children and young people policies, and that these policies are regularly reviewed to ensure that they are 'GIRFEC *proofed*'. In some areas whole services have been redesigned to ensure that they reflect GIRFEC.
36. One area reported that they have mainstreamed GIRFEC and do not to see it as a separate policy requiring separate documentation, policies etc. They have worked with their Additional Support for Learning (ASL) colleagues to produce a folder for effective child planning. In most other areas GIRFEC guidance has been integrated into other legislative requirements such as ASL. Another area said that they had adapted the wellbeing indicators into the CPP corporate statement and plans.
37. Again there was reference to the GIRFEC Groupings in amending procedures to embed the GIRFEC approach. GIRFEC training programme, newsletter and all materials are available on the website, and these are updated as appropriate.

Q7 Can you provide us with your change plan for implementation of the core components of GIRFEC, including the proposed statutory components?

38. More than half of CPPs who responded advised that they have a change plan in place, in one area since 2011. And the plans ranged from high level to detailed implementation.
39. A further 7 are currently developing or updating their GIRFEC plans and all are reported to be completed by end June 2013. Some areas said that the drafting of the plans will reflect the contents of the Children and Young People (Scotland) Bill, which had not been published when the questionnaires had been issued.
40. Four CPPs have not set up a specific implementation or change plan for GIRFEC but have incorporated GIRFEC implementation planning into their ICSP or similar.
41. One CPP reported full GIRFEC implementation and therefore while they had not produced an implementation plan, they were currently drafting a Practice Model improvement Plan which will be completed by August 2013.

Q8 What further assistance to assist local implementation would you find helpful from the Scottish Government GIRFEC Team, and the National Implementation Group?

42. Some CPPs acknowledged the support currently being provided by the centre to CPP groupings. Further local support was identified as being required in areas such as information sharing, the provision of local training and guidance material and several requests for Scottish Government run national training event/ Masterclass. **This will be the subject of on-going discussions with CPPs in terms of on-going assistance from the GIRFEC National Implementation Group**

43. CPPs were also invited to highlight any other points. Some commented on on-going progress, others gave examples of good practice and some highlighted challenging issues.

44. Recurring points to arise from this question were: the need for definitions of terms in relation to the Children and Young People Bill; more training resources, sharing of information and good practice, benefits of relationship with SG and related implementation group, IT systems alignment.

45. These points are set out below in more detail:

- **CYP Bill:** definition of the Named Person, local flexibility in relation to the National Practice Model, the Child's Plan the roles of Named Persons and Lead Professional; further guidance/ good practice in respect of single planning process aligning ASL Act requirements and GIRFEC; national view on GIRFEC Named Person responsibilities for children who are Home Educated
- Assistance with development of quality improvement and assurance framework for **evaluating implementation and impact**
- **IT: Electronic sharing of information:** issue raised by two areas around SEEMIS. They asked that SG should seek to influence SEEMIS to prioritise technical changes to allow 'Ayrshare' to be fully operational or saying it is a 'barrier to progress'
- Assistance with data sharing and cost effective solutions within existing IT structures
- **Additional financial resources** in particular for national and local training resources
- Strong recognition of the **value of the support from relationship with the SG implementation team**, and the wish to continue to network with SG and other CPPs to share resources; how the links helped provide a network to contribute to sub groups, share advice with SG to support local implementation of GIRFEC
- **Sharing best practice, experiences and ideas across CPPs:** specific request of experience of ensuring Child's Plans are in place for children with additional needs within universal services and challenges around added bureaucracy and restricted resources

- **Capacity and workload issues** and specific request to SG to “provide a resource” to help “essential partners to commit more of their resources to working together towards GIRFEC”.

Q9 Any other information you wish to share or highlight in terms of practice?

46. As this was an open question, it attracted variations in responses, with some CPPs giving full, detailed answers and a few not responding to the question.
47. Some CPPs used the opportunity of this question to highlight that they **continue to progress GIRFEC within their area**, in particular through a multi-agency approach; use of electronic information sharing (such as AYRshare); have a well-developed GIRFEC website and accompanying training material, share good practice through the SG implementation team; and show their awareness of other major children’s policies such as the Early Years Collaborative.
48. Some CPPs also mentioned **local achievements in specific areas**, such as an Integrated Assessment Framework approved by SCRA; the development of an Early Development Instrument to provide baseline information; leading on training resources and material and some other local projects related to improvement of services for children and families.
49. **A number of specific issues were raised:**
- would like SG to share information on major developments such as on the Health and Social Care integration agenda and the EYC to help effective implementation across Children’s Services
 - access to other localities documentation and other development work has been very useful and time saving
 - challenges in providing a snapshot of progress made and with engaging with the full range of voluntary sector providers.
 - AYRshare;
 - Early Years Network.

Q10 Do you have a web link reporting on progress? Is there a representative of the CPP we could liaise directly with?

50. Some CPPs have provided a web link on GIRFEC (See ANNEX B) and all have provided a CPP rep in their area. We have noted the names of the representatives and will use this (and our existing GIRFEC contacts if these are different) for GIRFEC communications in the future.

ANNEX C CPP GIRFEC Web links

CPP	Web-Link
-----	----------

Aberdeen City Council	www.aberdeengettingitright.org.uk
Aberdeenshire Council	http://www.aberdeenshire.gov.uk/about/departments/girfec.asp
Angus	www.angus.gov.uk/angus
Argyll & Bute	www.argyll-bute.gov.uk/GIRFEC
Clackmannanshire	http://www.clacksweb.org.uk/children/girfec/
Dumfries & Galloway	http://www.dumgal.gov.uk/CHttpHandler.ashx?id=9562&p=0
Dundee City Council	www.dundee.gov.uk/chserv
East Ayrshire	No public webpage
East Dunbartonshire	Website being updated
East Lothian	http://edubuzz.org/gettingitright/
East Renfrewshire	http://www.eastrenfrewshire.gov.uk/CHttpHandler.ashx?id=6299&p=0 Website under development
Edinburgh City Council	http://www.edinburgh.gov.uk/girfec
Falkirk Council	www.falkirk.gov.uk/girfec
Fife	www.fifechildprotection.org.uk
Glasgow	
Highland	http://www.forhighlandschildren.org
Inverclyde	http://www.inverclyde.gov.uk/community-life-and-leisure/community-planning/inverclyde-alliance-board-papers
Midlothian	http://www.midlothian.gov.uk/info/543/for_young_people/345/services_for_children_and_young_People
Moray	http://www.moray.gov.uk/moray_standard/page_56873.html
North Ayrshire	http://www.girfecna.co.uk/

North Lanarkshire	www.girfecinlanarkshire.co.uk
Orkney	No web link http://www.orkney.gov.uk/Service-Directory/G/Getting-It-Right.htm
Outer Hebrides	No web link
Perth & Kinross	http://www.pkc.gov.uk/article/4815/Getting-It-Right-for-Every-Child-GIRFEC
Renfrewshire	Website being updated
Scottish Borders	Website being updated
Shetland	http://www.shetland.gov.uk/children_and_families/GIRFEC.asp
South Ayrshire	http://www.south-ayrshire.gov.uk/getting-it-right-for-every-child/
Stirling	http://www.stirling.gov.uk/services/social-care-and-health/childcare-and-family-care/getting-it-right-for-every-child
West Dunbartonshire	http://www.west-dunbarton.gov.uk/education-and-learning/schools/additional-support-needs/getting-it-right-for-every-child-girfec/
West Lothian	http://www.westlothianchcp.org.uk/what/families/every_child/

Further information also available on the Scottish Government GIRFEC website:

<http://www.scotland.gov.uk/Topics/People/Young-People/gettingitright>

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To CPP Managers

**CPP SELF-ASSESSMENT QUESTIONNAIRE RETURNS – REPORTING ON
PROGRESS – SUMMARY REPORT
FINAL VERSION**

Dear all

This is to update you on the task taken forward by the GIRFEC National Implementation Support Group earlier this year, commissioning information from CPPs on their state of readiness for GIRFEC implementation, and to highlight proposed next steps.

Questionnaire returns

This is to let you know that we have now received all 32 returns and have updated the report as a result. I have attached a copy of the final report. I would encourage you to share it with colleagues in other parts of children's services, such as education, health, police and third sector.

We wish to thank you all for your help in carrying out this valuable exercise. Thanks to you we now have a more comprehensive picture of the state of readiness for GIRFEC and in particular in the context of the Children and Young People (Scotland) Bill. We may request an update on your progress as we approach Bill commencement, and if so will be in touch in due course.

Next Steps

The report has provided us with the focus we needed to identify priority areas for support. The Scottish Government will continue to support the work of the GIRFEC CPP groupings through grants in 2013/14 and assistance in their programmes of work, including facilitating the sharing of training material and provision of guidance material. Plans are being considered for a series of regional GIRFEC learning events, with details to follow in due course. This work is being taken forward by the GIRFEC National Implementation Support Group.

Finally, we would like to hear how GIRFEC has made a difference in your local area, and ask if CPPs could submit examples of GIRFEC good practice which shows the benefits of an integrated approach to children's services. This is not compulsory, and returns could be anonymised. This would help us greatly as we are working on best ways to provide efficient, targeted support to CPPs as we move towards Bill commencement.



Bernadette Malone
Chair of the GIRFEC National Implementation Support Group
6 September 2013

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 24 October 2013**



Title: Community Resilience Project Update Report

1. INTRODUCTION

- 1.1 The Community Planning Chief Officers agreed at their meeting on 19th September 2013 to have an update on Community Resilience as a standing agenda item at Management Committee meetings.

2. RECOMMENDATIONS

- 2.1 That the CPP management committee notes the progress of communities with their emergency plans to date.
- 2.2 The CPP Management committee continues to promote the project within the wider CPP to encourage communities to complete their resilience plans and to highlight and promote the importance of self-resilience.

3. DETAIL

- 3.1 Communities have been supported throughout the past 12 months to complete their resilience plans by Argyll and Bute Council, Police Scotland and Argyll Voluntary Action.
- 3.2 12 communities now have complete plans with a further 21 communities preparing their plans.
- 3.3 Following the community council elections at the end of October, Governance and Law staff will stress the importance of community emergency plans at the inaugural meetings and present them with a pack to assist them comprising of the handbook and an example of a completed plan.
- 3.4 Police Scotland will also continue to work with communities creating their plans through their Safer Communities Unit. Police Scotland are arranging to facilitate a training exercise in each area emphasising the role of the category one and category two responders during an emergency and the role that our communities can have in supporting them. The civil contingencies unit will provide support for this.

4. CONCLUSION

4.1 61% of our community councils have plans or are creating a community emergency plan.

4.2 The continued support of the Community Planning Partnership will help to deliver improved resilience for communities by endorsing the approach taken and encouraging participation to maximise the uptake in completed Community Resilience plans.

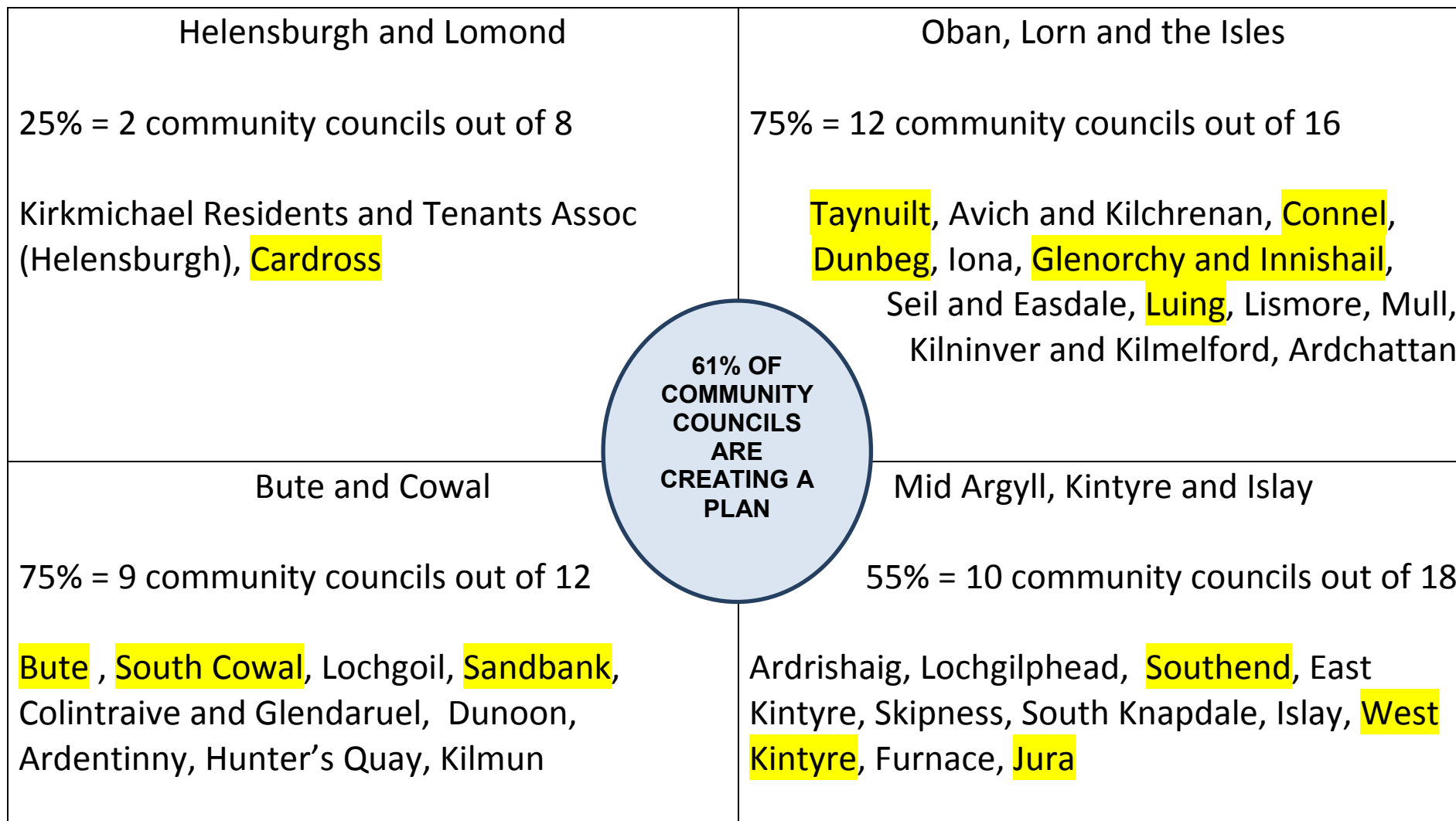
For further information contact:

Morag Brown
Business Improvement Manager
Community Services

Appendix 1 – Current position of community councils preparing emergency plans

Appendix 1

Current position of community councils preparing emergency plans October 2013 (Yellow highlight indicates plan completed)



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Argyll and Bute Community Planning Partnership**Management Committee**
Date: 24th October 2013

Title: Update Report on Area Community Planning Groups

1. SUMMARY

- 1.1** This report summarises progress which Area Community Planning Groups are making as they progress in developing as key partnership groups for local areas and play an increasing role in considering services for local communities.

2. RECOMMENDATIONS

- 2.1** That the Management Committee note the progress which the Area Community Planning Groups are making.

3. BACKGROUND

- 3.1** The Area Community Planning Groups have had meetings in June and September, with all of them being generally well attended by partners and also by community groups and representatives. Their agendas have been focussed on items of partnership significance to areas in regards service development and delivery by partners, and on updates relating to specific local service issues, again provided by a cross section of partners. This has resulted in the meetings having a generally improved balance of debate about matters which are for the future, and on current local issues which are being resolved and updated around the CPG table.
- 3.2** Matters which were discussed across all 4 areas in June included the development of the Joint Health Improvement Plan where all areas were asked to identify key health improvement issues and actions for their locality, the development of the Gaelic Language Plan, the new Community Engagement Strategy, and an update Primary Schools Standards and Quality Report where partners were updated on key performance and development plans for primary schools in their area. Items discussed across the areas in September included the development of a sexual health strategy and the ongoing work being taken forward in planning and organising the Area Forum events scheduled for later this year.
- 3.3** Specific local items which have been progressed in Bute and Cowal include work in resolving issues raised by the caucus of Community Councils, and updates provided by third sector partners including Cowal Elderly Befrienders and the Cowal Dog Club. In addition the group received its bi annual update from ACHA on work being taken forward by them in the area.
- 3.4** The MAKI group have been progressing matters relating to mobile phone and broadband coverage in various locations in the area,

and have also been considering the matter of local partnership groups in specific areas which have been carrying out effective community planning work on a local basis for some time. The agreement of the September meeting of the CPG was that the Kintyre Initiative Working Group and the Mid Argyll Partnership be recognised as effective community planning groups within their own areas and invited to become key strategic partnerships of the MAKI CPG, and be requested to provide highlight/exception reports to meetings of the CPG outlining the work which they are progressing. This step forward will enable the good work being carried out by these groups to continue in providing partnership support to local projects and services, but will also tie that work in to the overall partnership work of the MAKI area and hopefully avoid duplication of both work and meeting attendance for key partners and community representatives.

- 3.5** The Helensburgh Lomond Group continues to be well attended by most key partners, and in addition to the common items detailed at 3.2 above the group have considered updates on progress of development of HM Naval Base Clyde, and received an informative presentation in June from Katie Burke, MSYP, on her work representing the views of young people in Argyll and Bute in the Scottish Youth Parliament. The group have also discussed issues in regards the Scottish Land Fund, and received the Transport Outcomes Report from Strathclyde Partnership for Transport which enabled them to debate local service issues in regards rail, bus and ferry infrastructure in the area.
- 3.6** The Oban Lorn and the Isles group continues to be well attended, with a good number of community councillors now coming to each meeting and bringing forward updates on the work they are carrying out and items for discussion and resolution around the CPG table. Items which have been discussed include the potential for core paths in the area to be developed and managed in a joined up way as a key driver of tourism activity, and coupled to this the group are progressing a piece of work looking at how public transport can be better integrated to support people who want to make use of paths and cycle routes. The group have also been looking at the potential for communities to make applications to the Scottish Land Fund and have been considering issues relating to broadband and to renewable energy.

4. CONCLUSION

- 4.1** Area community planning groups are continuing to provide opportunities for partners and community representatives to discuss matters which are strategic in nature and relate mainly to potential service development for the future, and matters which are often quite local and specific to particular communities or parts of an area. The generally increased and sustained level of attendance demonstrates that people feel that attending the group is worthwhile and that groups are becoming more confident in their ability to deal with matters and resolve local issues. Building on the regular attendance of strategic partners will continue to develop this momentum, as will the continued drive to develop agendas which reflect matters raised by local communities and groups. Key

pieces of work which will be taken forward in the next few months will be the effective integration of KIWG and MAP into the Mid Argyll and the Islands CPG, and the holding of the planned Area Forum events in each area; these events will seek views on the new SOA 2012-13, in particular in relation to the overarching issue of de-population and regeneration.

For further information contact: Shirley MacLeod, Area Governance
Manager, Customer Services

Telephone 01369 707134

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Argyll and Bute Community Planning Partnership

CPP Management Committee
Date: 24th October 2013



Title: Membership of CPP Groups

1. SUMMARY

- 1.1 The Community Planning Partnership has recently reviewed its structure and made changes to the CPP framework. This report updates the CPP Management Committee on the membership of each group and the current participation of partners at each level of the new CPP framework.

2. RECOMMENDATIONS

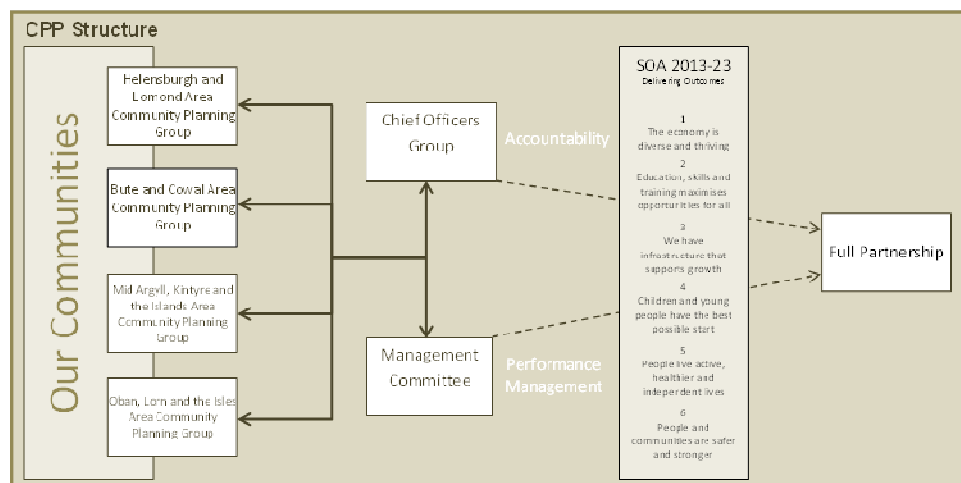
That the Management Committee:-

1. Note the contents of this report.
2. Consider the membership of each of the groups.
3. Note the current participation of partners across the CPP framework.
4. Recommend any changes to membership.

3. BACKGROUND

- 3.1 The CPP has adopted a new structure which is detailed below.

3.2



The Full Partnership

Responsibility for the overall development of community planning in Argyll & Bute lies with the Full Partnership. It does this by delegating responsibility for individual aspects of community planning to Area Community Planning Groups, Management Committee and CPP Chief Officers Group. The activities of the CPP can be broken down into the following:

- Strategic oversight of community planning.
- Developing the Community Plan and Single Outcome Agreement to set the overall direction for community planning partners in

Argyll & Bute.

- Policy development across community planning partners that support the delivery of the community plan.
- Engaging with communities to understand their needs and requirements and also to inform and consult on issues relating to the CPP.
- Responding / reacting to national policy developments.
- Effective working across community planning partners.
- Continuous improvement in the effectiveness of the CPP.
- Performance management to ensure delivery of the community plan.
- Reporting performance to the public.

The Full Partnership of the CPP will normally meet once each year to:

- Review the annual report for the previous year.
- Review progress to date for the current year.
- Set direction for the next year.

All partners are invited to participate at this level – See attached table for current participation.

The Management Committee

Ensuring there is effective engagement, joint working, policy development, planning and prioritisation and performance management is a key role of Community Planning. This is the main focus of the Management Committee. The role of the Management Committee is to:

- Have a strategic oversight of community planning at a strategic level.
- Develop the Community Plan and Single Outcome Agreement to set the overall direction for community planning partners in Argyll & Bute at a strategic level.
- Develop policy across community planning partners that support the delivery of the Community Plan and Single Outcome Agreement at a strategic level.
- Engage with communities to understand their needs and requirements and also to inform and consult on issues relating to the CPP at a strategic level.
- Respond/react to national policy developments at a strategic level.
- Working effectively across community planning partners at a strategic level.
- Facilitate the sharing of information between community planning and strategic partnerships and identifying opportunities for improved joint working.
- Promote continuous improvement in the effectiveness of the CPP at a strategic level.
- Performance management with an accountable lead identified for each SOA outcome to ensure delivery of the community plan/SOA at a strategic level.
- Report performance to the public

The Management Committee meets four times a year.

The agreed membership of the Management Committee is –

Argyll and Bute Council
NHS Highland (AB CHP)
Police Scotland
Scottish Fire and Rescue Service
Highlands and Islands Enterprise (*also representing Scottish Enterprise*)
Third Sector Partnership (*representing AVA, I&JCVS and ABSEN*)
Scottish Natural Heritage (*also representing SEARS group*)
Elected Members X 2
Non-executive representatives from partner boards.

See attached table for current participation.

Chief Officers Group (COG)

The role of the CPP COG is to:

- Ensure issues are being raised and actioned on behalf of the Management committee of the CPP
- Ensure partners are working efficiently together.

The first role covers action/support to make real/action/operationalise the actions and activities agreed by the Management Committee and thereby to underpin effective delivery of the community plan. The second role relates to continuous improvement identifying and taking forward opportunities for collaboration, joint working and shared service at a strategic level. This would address the following key aspects of community planning:

- Effective working across community planning partners.
- Continuous improvement in the effectiveness of the CPP.
- Performance management to ensure delivery of the community plan

The Chief Officers Group meets four times a year with the option to convene additional meetings as and when required.

The agreed membership of the COG is:

Chief Executive, Argyll and Bute Council
Director of Operations (Argyll and Bute), NHS Highland
Divisional Commander, Police Scotland
Divisional Commander, Scottish Fire and Rescue Service
Area Manager (Argyll and Bute), Highlands and Islands Enterprise
Chief Executive Officer, Argyll Voluntary Action, Third Sector Partnership
Other partners as and when appropriate.

See attached table for current participation.

Area Community Planning Groups

Argyll & Bute is a large and diverse area. Communities can have different issues even within the overall umbrella of a community plan and Single Outcome Agreement for the whole area. It is important that there continues to be effective governance over the CPP at a local level. It is the role of Area Community Planning Groups to discharge this function. The role of CPP Area Community Planning Groups is to:

- Engage with communities to understand their needs and

requirements and also to inform and consult on issues relating to the CPP at an area level.

- Ensure effective working across community planning partners at an area level.
- Ensure continuous improvement in the effectiveness of the CPP at an area level.
- Manage performance to ensure delivery of the community plan at an area level.

Area Community Planning Groups meet four times a year.

The agreed membership of each of the Area Community Planning Groups is as follows

Helensburgh and Lomond

Argyll and Bute Council
 NHS Highland (AB CHP)
 Police Scotland
 Scottish Fire and Rescue Service
 ACHA
 Third Sector Partnership
 Loch Lomond and the Trossachs National Park
 Dunbritton HA
 M.O.D.
 SPT
 Community Councils

Bute and Cowal

Argyll and Bute Council
 NHS Highland (AB CHP)
 Police Scotland
 Scottish Fire and Rescue Service
 ACHA
 Third Sector Partnership
 Loch Lomond and the Trossachs National Park
 Community Councils

Mid Argyll Kintyre and the Islands

Argyll and Bute Council
 NHS Highland (AB CHP)
 Police Scotland
 Scottish Fire and Rescue Service
 ACHA
 Third Sector Partnership
 Community Councils

Oban Lorn and the Isles

Argyll and Bute Council
 NHS Highland (AB CHP)
 Police Scotland
 Scottish Fire and Rescue Service
 ACHA
 Third Sector Partnership
 West Highland HA
 Community Councils

See attached table for current participation.

4. CONCLUSION

- 4.1** It is essential the partners are represented appropriately at each level of the new community planning framework in order to progress the delivery of the new SOA 2013-23.

For further information contact:

Eileen Wilson
 Improvement and Organisational Development Officer
Eileen.wilson@argyll-bute.gov.uk

Telephone

01436 658726

Argyll and Bute CPP - Partner participation as at September 2013

Partner	Meetings						
	Full Partnership	Chief Officers Group	Management Committee	H&L	B&C	MAKI	OLI
Argyll and Bute Council	Sally Loudon Leader Deputy Leader Area Leads x4 (Jane Fowler) (Eileen Wilson) (Shirley MacLeod)	Sally Loudon (Jane Fowler) (Eileen Wilson)	Sally Loudon Leader Deputy Leader (Jane Fowler) (Eileen Wilson) (Shirley MacLeod)	Audrey Baird Shirley MacLeod	Liz Marion Shirley MacLeod	Shirley MacLeod	Laura MacDonald Shirley MacLeod
NHS Highland (AB CHP)	Derek Leslie Elaine Garman	Derek Leslie	Derek Leslie	?	Viv Smith	Christina West Donny Cameron	Linda Skrastin
Police Scotland	Barry McEwan Marlene Baillie	Barry McEwan	Barry McEwan Marlene Baillie	Claire Miller Gary Stitt	Gary Stitt	Marlene Baillie	Brian Auld
Scottish Fire and Rescue Service	Paul Connelly Eddie Renfrew	Paul Connelly	Paul Connelly Eddie Renfrew	Eddie Renfrew	Eddie Renfrew	Eddie Renfrew	Eddie Renfrew
Highlands and Islands Enterprise	Douglas Cowan Sue Gledhill	Douglas Cowan	Douglas Cowan Sue Gledhill	-	-	-	-
Scottish Enterprise	Neil Frances	-	-	-	-	-	-
Skills Development Scotland	Frances Webster	-	-	-	-	-	-
Job Centre Plus		-	-	-	-	-	-
Argyll Voluntary Action	Glenn Heritage	Glenn Heritage	Glenn Heritage (TSP)	Morevain Martin	Alistair McLaren	Marie Anne Stewart	Glenn Heritage
Islay and Jura CVS	Rhona McPhie	-	(TSP)	-	-	Rhona McPhie	-
Argyll and Bute Social Enterprise network (ABSEN)	Bill Stewart	-	(TSP)	-	-	-	-
Fyne Homes	Colin Renfrew	-	-	-	-	-	-
ACHA	Alastair MacGregor	-	-	Alastair MacGregor	Alastair MacGregor	Alastair MacGregor Yvonne Litster	Alastair MacGregor
West Highland HA	Lesley McInnes	-	-	-	-	-	-
Dunbritton HA	Morven Short	-	-	-	-	-	-

Partner	Meetings						
	Full Partnership	Chief Officers Group	Management Committee	H&L	B&C	MAKI	OLI
Argyll College	Fraser Durrie	-	Fraser Durrie	-	-	-	-
Scottish Government's Rural Payments and Inspections Directorate (SGRPID)	Bill Dundas	-	-	-	-	-	-
SEPA	Jim Frame	-	-	-	-	-	-
Scottish Natural Heritage	Andrew Campbell	-	Andrew Campbell	-	-	-	-
Crofters Commission	Catriona Maclean	-	-	-	-	-	-
Forestry Commission	David Jardine Gordon Donaldson	-	-	-	-	-	-
Loch Lomond and the Trossachs National Park	Fiona Logan	-	-	Neil Black	Neil Black	-	-
HiTrans	Ranald Robertson	-	-	-	-	-	-
SPT	Neil Sturrock	-	-	Neil Sturrock	-	-	-
Cal Mac	?	-	-	-	-	-	-
CMAL	Guy Platten Lorna Spencer	-	-	-	-	-	-
Scottish Water	Jane McKenzie	-	-	Jane McKenzie	Jane McKenzie	Jane McKenzie	Jane McKenzie
Association of Argyll and Bute Community Councils	Nigel Millar	-	-	-	-	-	-
Visit Scotland	David Adams McGilp	-	-	-	-	-	-
M.O.D.	Dave Pitt	-	-	Cpt Jack Tarr	-	-	-
Bòrd na Gàidhlig	?	-	-	-	-	-	-
Scottish Ambulance Service	Heather Kennedy Garry Fraser Stephanie Phillips	-	Garry Fraser Stephanie Phillips	-	-	-	-

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ARGYLL AND BUTE COUNCIL**CPP MANAGEMENT COMMITTEE****CHIEF EXECUTIVE'S/ IMPROVEMENT AND HR****24TH OCTOBER 2013**

SINGLE OUTCOME AGREEMENT ANNUAL REPORT 2012-13

1. SUMMARY

- 1.1. This report outlines the submission by Community Planning Partnerships (CPP) of Single Outcome Agreement (SOA) annual reports covering 2012-13.

2. RECOMMENDATIONS

It is recommended that the CPP Management Committee:

- 2.1. Agree that the SOA annual report be submitted to the PRS Committee and then to the Council.

3. DETAIL

- 3.1. The approach to SOA reporting this year continues to be based on the same scope as in previous years.
- 3.2. Previously there has been guidance published by Scottish Government on the key areas to focus on for the annual reports.
- 3.3. The 2012-13 report brings to a close the Argyll and Bute Community Plan and Single Outcome Agreement 2012-13, and highlights the progress made towards the local and the national outcomes made by Argyll and Bute CPP. The report contains performance information on 15 of the 16 national outcomes that were included in the SOA.
- 3.4. Performance is set out against the success measures which underpin each of the national outcomes. Data and commentary has been provided by community planning partners.
- 3.5. The SOA Annual Report will be presented to the Performance Review and Scrutiny Committee on 21st November and to the full Council on 28th November before being submitted to the Scottish Government.

4. CONCLUSION

- 4.1. The SOA annual report highlights performance by partners against the Argyll and Bute CPP local outcomes and 15 of the 16 national outcomes which were used in the Community Plan and SOA 2012-13.

5. IMPLICATIONS

Policy None

Financial None

HR None

Legal Under the Local Government Scotland Act 2003, it is the duty of the local authority to make arrangements for the reporting to the public of the outcome of the performance of its functions.

Equal Opportunities None

Risk There is a risk to the council if it did not publish performance information that complies with its duties under the Act.

Customer Service Providing clear and accessible information to the public on council services and their performance is an important component of good customer service.

Jane Fowler
Head of Improvement and HR
jane.fowler@argyll-bute.gov.uk
01546 604466

For further information, please contact:
Stephen Colligan, IOD Project Assistant, 01546 604472,
stephen.colligan@argyll-bute.gov.uk



Argyll and Bute
Community Plan
 and Single Outcome Agreement
Annual Report 2012-2013

produced by the Argyll and Bute Community Planning Partnership

Nì sinn le chèile gach nì a tha nar comas
 Realising our potential together

Argyll and Bute Community Plan and Single Outcome Agreement

Annual Report 2012-13

For further information contact:
Jane Fowler, Head of Improvement and HR
Jane.fowler@argyll-bute.gov.uk
01546 604466

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Introduction

The Argyll and Bute combined Community Plan and Single Outcome Agreement (SOA) 2012-13 was a one year plan which continued to ensure that Argyll and Bute contributes to the delivery of the Government's national outcomes and delivers better outcomes for our communities.

Argyll and Bute's SOA has been agreed by all members of the Community Planning Partnership (CPP). This includes elected members, public and private sector organisations and community and voluntary organisations.

The SOA binds partners in a joint agreement to deliver services collectively in the best interests of and in partnership with the communities and individuals in Argyll and Bute.

The Annual SOA report to the Scottish Government sets out how Argyll and Bute CPP has contributed towards the fulfilment of the Government Purpose and the National Outcomes.

This report presents performance information on progress towards the 16 National Outcomes and this is illustrated by a green/amber/red status at success measure level.

- Of the 137 measures that are in the combined Community Plan and SOA:
- 110 or 80.3% are green and have improved from the previous year or are exceeding the targets that have been set.
- 27 or 19.7% have seen performance fall or have not met the targets that have been set

The report covers factual content on the progress against the national outcomes and details the success measures that have been identified for each outcome. The report also contains narrative information relating to support the performance information for the success measures identified. The report is based on the performance on the available data for the financial year 2012/13.

CPP Themes and National Outcomes


CPP Theme	National Outcomes
Argyll and Bute Community Planning Partnership	15 – Our public services are high quality, continually improving, efficient and responsive to local people’s needs.
Economy	1 – We live in a Scotland that is the most attractive place for doing business in Europe. 2 – We realise our full economic potential with more and better employment opportunities for our people. 3 – We are better educated, more skilled and more successful, renowned for our research and innovation.
Environment	10 – We live in well designed, sustainable places where people are able to access the amenities and services they need. 12 – We value and enjoy our built and natural environment and protect it and enhance it for future generations. 14 - We reduce the local and global environmental impact of our consumption and production.
Social Affairs	3 – We are better educated, more skilled and more successful, renowned for our research and innovation. 4 – Our young people are successful learners, confident individuals, effective contributors and responsible citizens. 5 – Our children have the best start in life and are ready to succeed. 6 - We live longer, healthier lives. 7 – We have tackled the significant inequalities in Scottish life. 8 – We have improved the life chances for children, young people and families at risk. 9 – We live our lives safe from crime, disorder and danger.
3 rd Sector and Communities	7 – We have tackled the significant inequalities in Scottish life. 11 – We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others. 13 – We take pride in a strong, fair and inclusive national identity.





Economy



We need our people to have the right skills and attitudes to seize opportunities. We need to ensure that our economy is diverse, dynamic and highly adaptable with the ability to attract people of all ages to live and work here.

Local Outcomes	National Outcomes
<p>CPP 1 – Argyll and Bute has more businesses operating in the area, creating more jobs.</p> <p>CPP 2 – We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute</p> <p>CPP 3 – We have contributed to an environment where existing and new businesses can succeed.</p> <p>CPP 4 – Our transport infrastructure adapts and develops to meet the social and economic needs of our communities</p>	<p>1 We live in a Scotland that is the most attractive place for doing business in Europe.</p> <p>2 We realise our full economic potential with more and better employment opportunities for our people.</p> <p>3 We are better educated, more skilled and more successful, renowned for our research and innovation.</p>








Local Outcome 1 – Argyll and Bute has more new businesses operating in the area, creating more jobs.





Ref	Lead Organisation	Success measures	Commentary	Status
CPP 01.01	Argyll and Bute Council	Number of job outcomes	In 2012-13, 481 customers secured employment through the Work Programme. To date the Employability Team and partner organisations have achieved 674 job starts and the service is one of the top sub-contractors for Working Links in terms of the provision of sustainable job outcomes. Indeed the Argyll and Bute Employability Team is currently second out of 14 of Working Links subcontractors in Scotland with regard to job entry rates and is achieving 71.5% in terms of job entries being converted to sustainable job outcomes.	 Green

CPP 01.02	Argyll and Bute Council	Number of referrals from Jobcentre Plus	The Argyll and Bute Employability Team and associated partners have now completed two full years of delivery in relation to the Work Programme (commenced on 1st June 2011, however for deliver purposes the years are ending at 31st March). Towards the end of year 2012-13 there has been a reduction in the number of referrals to the Work Programme, however this was to be expected as we moved to the end of year two of the programme. Referrals are now levelling off in terms of customer groups apart from the ESA group, of which we are beginning to see more referrals coming through. This is being put down to the new readiness for work assessments being carried out, meaning more of those customers further removed from the jobs market are now being referred.	 Green
CPP 01.03	Argyll and Bute Council	No of business start-ups supported	This is the first time in Business Gateway's four years of operating in Argyll that the target for the number of start-ups supported was not achieved. For the year 2012-13, 115 start-ups were supported against a target of 143 (80% achieved).	 Red
CPP 01.04	Argyll and Bute Council	No of existing businesses supported	For the year 2012-13, 257 existing businesses have been supported against a target of 255 (100% achieved).	 Green
CPP 01.05	HIE	Number of account managed businesses supported	40 account managed businesses were supported in 2012-13 reaching the target set. Trading conditions have been challenging in many sectors including tourism and number of business investments have been delayed or deferred.	 Green




CPP 01.06	HIE	Number of social enterprises supported to increase social impacts	19 social enterprises supported to increase social impacts against a target of 15. The public funding environment remains challenging though we do have a number of successful and ambitious social enterprises that continue to flourish with appropriate support. HIE support is focused on those social enterprises with the greatest potential to grow and those in our most fragile communities.	 Green
CPP 01.07	HIE	Jobs created within fragile areas	Over 30 jobs were created against a target of 20 in 2012-13.	 Green

Local Outcome 2 – We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute.






Ref	Lead Organisation	Success measures	Commentary	Status
CPP 02.01	Argyll and Bute Council	Increase the number of adults achieving learning outcomes through CBAL (Community Based Adult Learning).	In 2012-13, 124 adults achieved outcomes through CBAL against a target of 100.	 Green
CPP 02.02	Third Sector Partnership	Increase number of third sector staff upskilled to 210 by March 2013.	214 members of third sector staff were upskilled through training in 2012-13 against a target of 210.	 Green
CPP 02.03	Third Sector Partnership	Ensure personal confidence and development of individuals is improved through the delivery of 50 CBT based courses by March 2013.	The Third Sector Partnership delivered 86 CBT based courses in 2012/13 against a target of 50.	 Green
CPP 02.04	Third Sector Partnership	Increase the number of volunteers or course participants finding employment through gaining skills to 12 by March 2013.	17 volunteers or course participants found employment through gaining skills in 2012-13.	 Green
CPP 02.05	Third Sector Partnership	Deliver 8 accredited courses/workshops by March 2013.	11 accredited courses/workshops delivered in 2012-13.	 Green
CPP 02.06	Third Sector Partnership	Deliver 28 unaccredited courses workshops by March 2013.	47 unaccredited courses/workshops delivered in 2012-13.	 Green
CPP 02.07	Economy CPP Thematic Group	Maintain the number of people in employment and self-employment rate (working age population, 16-64 years)	The number of people in employment decreased over the period of 2012-13 from 39,100 to 38,400. Over the same period the self-employment rate increased from 12.2% to 12.1%.	 Red

CPP 02.08	Economy CPP Thematic Group	No of unemployed and long term unemployed	The number of unemployed at the end of 2012-13 was 1,908 which was slightly lower than the figure at the end of 2011-12 of 2,033. Similarly, the number of long term unemployed at the end of 2012-13 was 810 against a figure of 920 at the end of 2011-12.	 Green
CPP 02.09	Argyll and Bute Council	Increase number of employability customers securing employment for 6months+	In 2012-13, 481 customers secured employment through the Work Programme. To date the Employability Team and partner organisations have achieved 674 job starts and the service is one of the top sub-contractors for Working Links in terms of the provision of sustainable job outcomes. Indeed the Argyll and Bute Employability Team is currently second out of 14 of Working Links subcontractors in Scotland with regard to job entry rates and is achieving 71.5% in terms of job entries being converted to sustainable job outcomes.	 Green
CPP 02.10	Economy CPP Thematic Group	Increase in Youth Employment (16-24 years)	A youth employment summit was held in Oban in November which brought together a number of stakeholders including politicians, public sector partners, the business community and school pupils to ensure a joint partnership approach to youth employment issues.	 Green
CPP 02.11	Argyll College	Open new engineering training centre to provide general engineering but also specific renewable training	A new engineering centre was opened on 31 st October 2012 and the first students started on this date.	 Green

Local Outcome 3 – We have contributed to an environment where existing and new businesses can succeed

Ref	Lead Organisation	Success measures	Commentary	Status
CPP 03.01	Argyll and Bute Council	% CHORD full business cases complete	Over the course of 2012-13, 8 business cases scheduled for completion were approved.	 Green
CPP 03.02	Argyll and Bute Council	Grants awarded to LEADER projects in rural areas of Argyll and the Islands	During 2012-13, an additional £1,410,647 funding was awarded bringing the total for the LEADER program to £8,178,508.	 Green
CPP 03.03	Argyll and Bute Council	Improve the speed and determination of planning applications.	The % of all planning applications processed within 2 months was 68.6% at the end of 2012-13 against a target of 70%.	 Red

Local Outcome 4 – Our transport infrastructure adapts and develops to meet the social and economic needs of our communities




Ref	Lead Organisation	Success measures	Commentary	Status
CPP 04.01	Argyll and Bute Council	Planned roads repairs as a % of revenue budget	At the end of 2012-13, the planned road repairs as a % of the revenue budget was 89% against a target of 70%.	 Green
CPP 04.02	Argyll and Bute Council	Category 1 road defects repaired in accordance with the roads asset management plan	93.4% of reported Category 1 road defects were repaired by the end of the next working day in 2012-13 against a target of 90%.	 Green
CPP 04.03	Argyll and Bute Council	Average response time for completing of planned pre-salting of roads	At the end of 2012-13, the average response time for completion of planned pre-salting was 1.95 hours against a target of 2.5 hours.	 Green
CPP 04.04	Argyll and Bute Council	Street Lighting faults repaired in 7 days	92% of street lighting faults were repaired within 7 days in 2012-13 against a target of 88%.	 Green
CPP 04.05	Argyll and Bute Council	Streetscene - % overall street cleanliness	The cleanliness index achieved following inspection of a sample of streets and other relevant land at the end of 2012-13 was 75% against a target of 74%.	 Green

Environment









Argyll and Bute is an area of great natural beauty and diversity. We have huge natural potential for energy generation, food and drink, leisure and tourism. We need to develop the area further, whilst protecting and enhancing what makes it attractive.

Local Outcomes	National Outcomes
CPP 5 – The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities. CPP 6 – we contribute to a sustainable environment. CPP 7 – the full potential of our outstanding built and natural environment is realised through partnership working.	10 We live in well designed, sustainable places where people are able to access the amenities and services they need. 12 We value and enjoy our built and natural environment and protect it for future generations. 14 We reduce the local and global environmental impact of our consumption and production.





Local Outcome 5 – The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.

Ref	Lead Organisation	Success measures	Commentary	Status
CPP 05.01	Environment Thematic Group	Limiting climate change and adapting to its effects	No new measure identified yet for the Community Planning Partnership. All partners are continuing to work at carbon reduction within their own respective organisations.	 Red
CPP 05.02	Argyll and Bute Council	% of building warrants responded to within 20 days	At the end of 2012-13, 95% of building warrants were responded within 20 days against a target of 80%.	 Green
CPP 05.03	Argyll and Bute Council	% of building warrants issued within 6 days	At the end of 2012-13, 97% of building warrants were issued within 6 days against a target of 80%.	 Green

Local Outcome 6 – We contribute to a sustainable environment.

Ref	Lead Organisation	Success measures	Commentary	Status
CPP 06.01	Argyll and Bute Council	Reduction in Councils Carbon emissions.	Information to the end of 2012-13 shows carbon reduction of 4,337 tonnes CO2 per annum, highlighting an improvement on the 2011-12 end of year figure of 3,815 tonnes.	 Green
CPP 06.02	Argyll and Bute Council	% utilisation of light vehicle	The use of light vehicle fleet for 2012-13 was 65.4% against a target of 60%.	 Green
CPP 06.03	Argyll and Bute Council	Reduced the average subsidy per passenger accessing council funded public transport to £1.58	The average subsidy per passenger accessing council funded public transport was £2.75 in 2012-13 which is an increase from £2.55 at the end of 2011-12. The figures take account of seasonal fluctuations in bus passenger numbers.	 Red
CPP 06.04	Argyll and Bute Council	No of tonnes of Biodegradable Municipal Waste to landfill	In 2012-13, 20,902 tonnes of biodegradable municipal waste was sent to landfill against a target of no more than 21,500 tonnes.	 Green
CPP 06.05	Argyll and Bute Council	Increased Recycling ,composting and recovery rate for household waste	In 2012-13, 46% of waste was recycled and composted against a target of 40%.	 Green
CPP 06.06		All CPP MC meeting provide VC as an option	100% of CPP Management Committee meetings in 2012-13 were held with provision of VC facilities.	 Green
CPP 06.07	Argyll and Bute Council	Streetscene - % overall street cleanliness	The cleanliness index achieved following inspection of a sample of streets and other relevant land at the end of 2012-13 was 75% against a target of 74%.	 Green
CPP 06.08	Argyll and Bute Council	Improve the quality of drinking water from private water supplies	At the end of 2012-13, 98% of all category A water supplies met the EC standards against a target of 90%.	 Green

Local Outcome 7 – The full potential of our outstanding built and natural environment is realised through partnership working





Ref	Lead Organisation	Success measures	Commentary	Status
CPP 07.01	Loch Lomond and Trossachs National Park	Loch Lomond and Trossachs National Park Plan 2012-17 Approved	The Loch Lomond and Trossachs National Park Plan was approved by Scottish Ministers and launched by Cabinet Secretary for Rural Affairs and the Environment in June 2012.	 Green
CPP 07.02	CPP Env Thematic Group	Promote woodland creation and restructuring in accordance with the SFP through implementation of 2012 – 13 elements of strategic forestry plan	National woodland cover target is already achieved in Argyll and Bute.	 Green
CPP 07.03	Argyll and Bute Council	Core paths plan adopted	The Core Paths Plan has been submitted to the Scottish Ministers and due to there being 138 outstanding objections; it has been passed to the Directorate for Planning & Environmental Appeals (DPEA) for a Local Inquiry. This is likely to take until the third quarter of FY 2013-14 because of the number of objections.	 Green
CPP 07.04	Argyll and Bute Council	Community benefit framework to secure social economic benefit for Argyll and Bute developed.	Draft concordats have been drawn up with Scottish Power Renewables and Burcot Wind. These have been examined by Legal Services and following formal sign off by both parties are awaiting confirmation of a launch date. In addition a concordat is also being drawn up with Scottish and Southern Energy and should be available in draft in FQ1 2013-2014. These new concordats reflect the increased payment per MW of £5,000.	 Red

Social Affairs







We want to deliver the best services for our customers. To do this we need to have policies, protocols and processes that focus on our customers' needs. Our employees need to have the right skills and tools to do their jobs. We need to make the most of our resources by workign with our partners to deliver servcies in a different way.




Local Outcomes	National Outcomes
<p>CPP 8 – Our children are protected and nurtured so that they can achieve their potential.</p> <p>CPP 9 – Our people are supported to live more active, healthier and independent lives.</p> <p>CPP 10 – We work with our partners to tackle discrimination.</p> <p>CPP 11 – Vulnerable children and families are protected and are supported in sustainable ways within their communities.</p> <p>CPP 12 – Our young people have the skills, attitudes and achievements to succeed throughout their lives.</p> <p>CPP13 – The impact of alcohol and drugs on our communités, and on the mental health of individuals, is reduced.</p> <p>CPP 14 – The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.</p>	<p>3 We are better educated, more skilled and more successful, renowned for our research and innovation.</p> <p>4 Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p> <p>5 Our children have the best start in life and are ready to succeed.</p> <p>6 We live longer, healthier lives.</p> <p>7 We have tackled the significant inequalities in Scottish life.</p> <p>8 We have improved the life chances for children, young people and families at risk.</p> <p>9 We live our lives safe from crime, disorder and danger.</p>

Local Outcome 8 – Our children are protected and nurtured so that they can achieve their potential.


Ref	Lead Organisation	Success measures	Commentary	Status
CPP 08.01	Argyll and Bute Council	Maintain the percentage of care leavers with a pathway plan at 100%.	Throughout 2012-13, 100% of care leavers had a pathway plan.	 Green
CPP 08.02	Argyll and Bute Council	Ensure the percentage of children on Child Protection Register (CPR) with a current risk assessment remains at 100%.	At the end of 2012-13, 96% of children on Children Protection Register had an up to date risk assessment showing a slightly improved level of performance from 94% at the end of 2011-12.	 Green
CPP 08.03	Argyll and Bute Council	Ensure the number of child protection repeat registrations remains at 0.	At the end of 2012-13, there were no children protection repeat registrations.	 Green
CPP 08.04	Argyll and Bute Council	Increase the percentage of children affected by disability receiving community based support to 80%.	At the end of 2012-13, 79% of children affected by disability were receiving community based support showing a slightly improved level of performance that was recorded in 2011-12 of 77%.	 Green

Local Outcome 9 –Our older people live more active, healthier and independent lives.






Ref	Lead Organisation	Success measures	Commentary	Status
CPP 09.01	Argyll and Bute Council	Increase the number of enhanced Telecare packages to 370.	The number of enhanced Telecare packages at the end of 2012-13 was 402.	 Green
CPP 09.02	Argyll and Bute Council	Decrease the number of Adult Care unallocated cases after 5 working days to 50.	The number of Adult Care unallocated cases after 5 working days was 32 at the end of 2012-13.	 Green
CPP 09.03	Argyll and Bute Council NHS	Increase the percentage of older people receiving care in the community versus residential care or NHS continuing care beds to 70/30%.	At the end of 2012-13, 72% of older people were receiving care in the community.	 Green
CPP 09.04	Argyll and Bute Council	Increase the number of visits to Council Gyms per 1000 population to 125.	The number of visits to Council Gyms per 1000 population was 178 at the end of 2012-13.	 Green
CPP 09.05	Argyll and Bute Council	Increase the number of visits to Council pools per 1000 population to 200.	The number of visits to Council Gyms per 1000 population was 295 at the end of 2012-13.	 Green
CPP 09.06	NHS	Increase or maintain % of adults with good or very good self-perception of their health to 76%	76% of adults reported good or very good self-perception of their health against a target 76%. The next release of data at Argyll and Bute level will be in August 2013 through the Scottish Household Survey.	 Green



CPP 09.07	NHS	Increase or maintain self-reported life satisfaction (Likert scale 0 – 10, 0 being very dissatisfied and 10 being extremely satisfied)	The next release of data at Argyll and Bute level will be in August 2013 through the Scottish Household Survey. No data available since 2009/10.	 Green
CPP 09.08	NHS	Increase the number of people supported to be smoke free one month after planned quit date to 840.	The number of people supported to be smoke free one month after planned quit date was 1,012 at the end of 2012-13.	 Green
CPP 09.09	NHS	Increase the % of mothers' breastfeeding to 33%.	Overall, 30% of mothers' are breastfeeding their new-born children against a target of 36%.	 Red







Local Outcome 10 – We work with our partners to tackle discrimination.







Ref	Lead Organisation	Success measures	Commentary	Status
CPP 10.01	NHS	Deliver training on Lesbian, Gay, Bisexual and Transgender issues.	3 training courses were delivered by NHS on Lesbian, Gay, Bisexual and Transgender issues against a target of 2 in 2012-13.	 Green

Local Outcome 11 – Vulnerable adults, children and families are protected and are supported in sustainable ways within their communities.




CPP 11.01	Argyll and Bute Council	GIRFEC Increase the percentage of Looked After and Accommodated Children (LAAC) in Care over 12 months with a Plan for Permanence.	<p>At the end of 2012-13, 51% of LAAC in Care over 12 months had a plan for permanence against a target of 75%.</p> <p>The Children and Families Service is collaborating with Centre for Excellence for Looked After Children in Scotland to review our approach to permanence. The approach will be incorporated into the LAC Plan. Key to the approach will be streamlining our processes, a program of staff training and improved arrangements for tracking each permanency case.</p>	 Red
CPP 11.02	Argyll and Bute Council	GIRFEC Increase the percentage of Community Childminders Receiving Good or Above in Care Inspectorate inspections to 100%.	100% of active community childminders achieved the Care Inspectorate grading of “Good”, grade 4, or above during 2012-13 showing an improvement of 91% in 2011-12.	 Green
CPP 11.03	Argyll and Bute Council	Increase the percentage of Children on the Child Protection Register (CPR) with no Change of Social Worker to 75%.	82% of children on the Child Protection Register had no change of social worker in 2012-13 against a target of 75%.	 Green
CPP 11.04	Argyll and Bute Council	Reduce the number of people awaiting free personal care (FPC) within their homes 0-4 weeks to 0.	There was 0 people awaiting Free Personal Care within their home for 0-4 weeks in 2012-13.	 Green
CPP 11.05	Argyll and Bute Council	Reduce the total number of delayed discharge clients within Argyll and Bute to 25.	At the end of 2012-13, there was 13 delayed discharge clients within hospitals in Argyll and Bute against a year-end target of 20.	 Green

CPP 11.06	Third Sector Partnership	Increase the number of older people who are supported to live independently for longer through third sector interventions and support to 600.	At the end of 2012-13, there was 665 cases of older people supported to live independently through third sector interventions.	 Green
CPP 11.07	Third Sector Partnership	Increase the number of people engaged in activities and reporting improved mental health and well-being, over a minimum of 6 month period to 600.	At the end of 2012-13, there was 415 cases of people engaged in activities and reporting mental health and well-being. Individuals engaged in activities and reporting mental health and well-being are tracked over a 6 month period so the date of the assessment is dependent on the date of registration.	 Red







Local Outcome 12 – Our young people have the skills, attitudes and achievements to succeed throughout their lives.				
Ref	Lead Organisation	Success measures	Commentary	Status
CPP 12.01	Argyll and Bute Council	Curriculum for Excellence; basket of 7 indicators Increase the positive outcomes for pupils across Argyll and Bute.	Curriculum for Excellence is a basket of 7 indicators, all of which are on track	 Green
CPP 12.02	Argyll and Bute Council	Increase the percentage of S6 students attaining 1 or more subjects at level 7 or better to 17%.	21% of S6 students attaining 1 or more subjects at level 7 or better against the authority target of 17% and the national average of 16% in academic year 2011/12.	 Green
CPP 12.03	Argyll and Bute Council	Increase the percentage of S5 students attaining 5 or more subjects at level 6 to 13%.	11% of S5 students attaining 5 or more subjects at level 6 or better against the authority target of 13% and the national average of 13% in academic year 2011/12.	 Red
CPP 12.04	Argyll and Bute Council	Increase the percentage of S6 students attaining 5 or more subjects at level 6 or better to 23%.	27% of S6 students attaining 5 or more subjects at level 6 or better against the authority target of 23% and the national average of 25% in academic year 2011/12.	 Green
CPP 12.05	Argyll and Bute Council	Increase the percentage of S5 students attaining 3 or more subjects at Level 6 to 26%.	24% of S5 students attaining 3 or more subjects at Level 6 against the authority target of 26% and the national average of 27% in academic year 2011/12.	 Red
CPP 12.06	Argyll and Bute Council	Increase the percentage of S4 students attaining 5 or more subjects at Level 4 or better to 82%.	81% of S4 students attaining 5 or more subjects at Level 4 or better against the authority target of 82% and the national average of 80%.	 Red








CPP 12.07	Argyll and Bute Council	Increase the percentage of S4 students attaining 5 or more subjects at level 5 or better to 38%.	41% of S4 students attaining 5 or more subjects at level 5 or better against authority target of 38% and the national average of 37%.	 Green
CPP 12.08	Argyll and Bute Council	Ensure 3 school reviews are completed each quarter.	3 school reviews were completed in 2012-13. As a result of the theme of 'school review' being selected for the Validated Self-Evaluation (VSE), it was decided not to undertake any school review until the VSE was completed	 Red
CPP 12.09	Argyll and Bute Council	Increase the percentage of school leavers going to a positive destination to 87%.	The % of school leavers going to a positive destination was 90.1% against a target of 87% for academic year 2011-12.	 Green
CPP 12.10	Argyll and Bute Council	Increase the number of interactions between young people and youth services to 16,000 per year.	The number of interactions between young people and youth services was 17,944 in 2012-13.	 Green
CPP 12.11	Argyll and Bute Council	Increase the number of participants in activities that improve literacy and numeracy to 1200 per year.	The number of participants in activities that improve literacy and numeracy was 1251 in 2012-13.	 Green
CPP 12.12	Argyll and Bute Council	Increase the number of young people who are re-engaged with training or education following interventions from third sector to 30.	16 young people were re-engaged with training or education following interventions in 2012-13. The Third Sector Partnership embarked on their own projects to address these issues.	 Red




Local Outcome 13 – The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.

Ref	Lead Organisation	Success measures	Commentary	Status
CPP 13.01	NHS	Reduced incidence of hazardous alcohol consumption through delivery of Alcohol Brief Interventions (ABIs)	The cumulative figure for 2012-13 up to this stage was 1,145 showing an increase in numbers compared with 1,018 in 2011-12.	 Red
CPP 13.02	NHS	Reduce or maintain current rates of hospitalisation from alcohol related conditions to 1,117 per 100,000 population.	The rate of hospitalisation from alcohol related conditions decreased to 804/100,000 population in 2011/12 against performance of 825/100,000 population in 2010/11.	 Green
CPP 13.03	Argyll and Bute Council NHS	Increase the % of clients waiting less than 5 weeks from referral to appropriate drug or alcohol treatment to 90%.	The % of clients waiting less than 5 weeks from referral to appropriate drug or alcohol treatment has increased to 96% over the course of 2012-13 against a target of 90%.	 Green

Local Outcome 14 – The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.

Ref	Lead Organisation	Success measures	Commentary	Status
CPP 14.01	Argyll and Bute Council	Increase the percentage of Unpaid Work Orders (UWOs) commenced within 7 working days.	At the end of 2012-13, 85% of Unpaid Work Orders had commenced within 7 days against a target of 85%.	 Green
CPP 14.02	Argyll and Bute Council	Increase the percentage of Community Payback Order (CPO) supervision cases seen without delay (5 days).	At the end of 2012-13, the percentage of Community Payback order supervision cases seen without delay was 92% showing a continued level of performance from 2011-12.	 Green
CPP 14.03	Argyll and Bute Council	Increase the percentage of Breach Applications Successfully Completed to 100%.	100% of Breach Applications successfully completed by the end of 2012-13.	 Green
CPP 14.04	Argyll and Bute Council	Increase Homeless Priority Need Determinations.	100% of households assessed as homeless were determined as priority need for accommodation in 2012-13.	 Green
CPP 14.05	Argyll and Bute Council	Maintain the percentage of Positive Outcomes for Welfare Rights Clients.	At the end of 2012-13, the percentage of positive outcomes for Welfare Rights Clients was 72% against a target of 80%. The impact of Welfare Reform had a negative impact in relations to appeals outcomes.	 Red
CPP 14.06	Argyll and Bute Council	Ensure four Community Safety Forum Meetings take place every quarter.	In 2012-13, 16 Community Safety Forum meetings were held achieving the target set.	 Green

CPP 14.07	Argyll and Bute Council	Reduce or maintain the time to obtain permanent housing for priority needs households.	At the end of 2012-13 the time taken to obtain permanent housing for priority needs households was 41 weeks which highlights a significant improvement from the end of 2011-12 when the level of performance was 62 weeks.	 Green
CPP 14.08	Argyll and Bute Council	Increase the number of people accessing housing advice and information.	Over the period of 2012-13 there was a reduction in the number of homeless applications which has led to a reduction in the number of people approaching the service for advice. 636 people approached the service in FQ4 2011-12 and this dropped to 458 for FQ4 2012-13.	 Red
CPP 14.09	Argyll and Bute Council	Increase the percentage of anti-social cases resolved to 50%.	At the end of 2012-13, 55.6% of anti-social cases had been resolved against a target of 50%.	 Green
CPP 14.10	Strathclyde Police	Reduce the number of incidents involving crimes of violence to 122.	The number of incidents involving crimes of violence for 2012-13 was 78.	 Green
CPP 14.11	Strathclyde Police	To maintain the high detection rate for crimes of violence.	The detection rate for crimes of violence in 2012-13 was 100% against a target of 77.1%.	 Green
CPP 14.12	Strathclyde Police	To reduce the number of incidents of complaints / disturbances involving youths.	There were 359 incidents of complaints/disturbances involving youths against a target of 1070.	 Green
CPP 14.13	Strathclyde Police	To increase the number of speeding offences detected in an effort to positively influence driver behaviour.	The number of speeding offences detected in 2012-13 was 1,756 against a target of 713.	 Green



CPP 14.14	Strathclyde Fire and Rescue	Reduce the incidences of accidental dwelling fires by 5% each year to 2020.	The number of incidences of accidental dwelling fires in 2012-13 was 71 against a target of 144 and this measure has shown continuous improvement.	 Green
CPP 14.15	Strathclyde Fire and Rescue	Provide better advice and information on preventing fires by increasing the number of Home Fire Safety Visits by 10%.	The number of Home Safety Visits rose to 1,017 in 2012-13 against a target of 396.	 Green
CPP 14.16	Strathclyde Fire and Rescue	By working in partnership with local partners and businesses we will aim to provide 100% availability of Retained and Volunteer Duty Fire personnel.	At the end of the 2012-13, 92.5% of Retained and Volunteer Duty Fire personnel were available. The current availability rate of these personnel is regarded as one of the highest across the Western Service Delivery Area and should be commended.	 Red


Third Sector and Communities

There are long distances between the places where we live, work and visit and some of our communities are very small. We need to find innovative ways of delivering services to make sure our communities are strong, resilient to change, fair and inclusive.


Local Outcomes	National Outcomes
<p>CPP 15 - We work with our partners to tackle discrimination</p> <p>CPP 16 - Our Third Sector and Community Councils have access to information and support, including training opportunities.</p> <p>CPP 17 – Our partners are able to be fully engaged in the way our services are delivered.</p> <p>CPP 18 – We engage with our partners, our communities and our customers to deliver.</p>	<p>7 We have tackled the significant inequalities in Scottish life.</p> <p>11 We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p> <p>13 We take pride in a strong, fair and inclusive national identity.</p>








Local Outcome 15 – We work with our partners to tackle discrimination.








Ref	Lead Organisation	Success measures	Commentary	Status
CPP 15.01	NHS	(Number of) Third Sector organisations supported to develop equal opportunities policies	The Third Sector Partnership supported 33 organisations to develop equal opportunities policies against a target of 65. Organisations did not see this as a priority. The Third Sector Partnership worked with The Office of the Scottish Charity Regulator and The Equality and Human Rights Commission to raise awareness on equalities.	 Red
CPP 15.02	Third Sector Partnership	To increase the detection rate for domestic abuse crimes	At the end of 2012-13, the detection rate for domestic abuse crimes was 83% against a target of 78%.	 Green






CPP 15.03	Strathclyde Police	To maintain the high detection rate for racially motivated crimes and offences	At the end of 2012-13, the detection rate for racially motivated crimes and offences was 85% showing an improved performance against 81% in 2011-12. During the financial year there have been 27 reported incidents involving racially motivated crimes with 23 being detected. Of the remaining four crime reports, one is still under inspection, with the others relating to one vandalism involving graffiti, and two Breach of the peace incidents. In all incidents, enquiries failed to trace additional witnesses or identify accused persons, with victims not knowing the identities of any suspects.	 Green
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Local Outcome 16 – Our Third Sector and Community Councils have access to information and support, including training opportunities.





Ref	Lead Organisation	Success measures	Commentary	Status
CPP 16.01	Argyll and Bute Council	Community benefit framework to secure social economic benefit for Argyll and Bute developed.	Draft concordats have been drawn up with Scottish Power Renewables and Burcot Wind. These have been examined by Legal Services and following formal sign off by both parties are awaiting confirmation of a launch date. In addition a concordat is also being drawn up with Scottish and Southern Energy and should be available in draft in FQ1 2013-2014. These new concordats reflect the increased payment per MW of £5,000.	 Red








CPP 16.02	Argyll and Bute Council	Three procurement workshops delivered per year	0 procurement workshops were delivered in 2012-13. A training needs analysis of the sector was undertaken and a programme of training devised to match requirements and delivered through Supplier Development Programme.	 Red
CPP 16.03	Argyll and Bute Council	Procurement needs analysis of Third Sector, and appropriate training delivered	Needs analysis of Third Sector completed.	 Green
CPP 16.04	Argyll and Bute Council Third Sector Partnership	Step-by-step Guide to delivery of services by Social Enterprises produced	A step-by-step Guide produced with a revised launch date of final report and case studies of June 2013.	 Green
CPP 16.05	Argyll and Bute Council Third Sector Partnership	(Number of) training courses/hours delivered to the Third Sector	172 training courses were delivered to the Third Sector in 2012-13 against a target of 60.	 Green
CPP 16.06	Third Sector Partnership	Levels of bespoke training delivered to strengthen third sector (number organisations receiving)	211 organisations received bespoke training against a target of 150 in 2012-13.	 Green
CPP 16.07	Argyll and Bute Council Third Sector Partnership	Number of resources designed and supplied through TSP to upskill and advise sector	In 2012-13, 24 resources were designed and supplied to upskill and advise sector against a target of 30. The figure of 24 is for Argyll Voluntary Action only as this has not been a priority measure for other Third Sector partners	 Red
CPP 16.08	Argyll and Bute Council NHS	Increase in new applicants/projects for Third Sector and Health Improvement grants	There were 54 new applicants/projects for Health Improvement grants against a target of 42. There were 89 new applicants/projects for Third Sector grants against a target of 74.	 Green




CPP 16.09	Argyll and Bute Council Third Sector Partnership	(Number of) organisations given funding advice	In 2012-13, 872 organisations were given funding advice against a target of 400.	 Green
CPP 16.10	Argyll and Bute Council Third Sector Partnership	At least 100 Third Sector organisations report that the funding newsletter they receive is used to identify and apply for funding	In 2012-13, 202 Third Sector organisations reported use of the funding newsletter to identify and apply for funding against a target of 100.	 Green
CPP 16.11	Argyll and Bute Council	At least 100 organisations pa are using Grantnet to access funding opportunities. Not in service plan	In 2012-13, 273 organisations were using Grantnet to access funding opportunities against a target of 100.	 Green
CPP 16.12	Third Sector Partnership	Increased sustainability through leveraged funding (number posts protected)	In 20102-13, 23 posts were safeguarded by funding brought into Argyll and Bute against a target of 12.	 Green
CPP 16.13	Third Sector Partnership	Number of voluntary organisations assisted to start up	In 2012-13, 25 voluntary organisations were assisted to start up by the Third Sector Partnership against a target of 30. Six of the start-ups have taken longer than expected and are taking considerable time to come to fruition. Greater complexity has slowed some of these processes which meant the target could not be achieved by year end.	 Red
CPP 16.14	Third Sector Partnership	Improved levels of adherence to mandatory requirements – supported through advice, services (number interventions)	In 2012-13, there were 212 interventions against a target of 80.	 Green
CPP 16.15	Third Sector Partnership	Volunteer Awards delivered and attended by 100+ people from the Third Sector	The Volunteer Awards event was held on 8 June 2012 with a total of 109 attendees against a target of 100.	 Green

CPP 16.16	Third Sector Partnership	Number of people placed into volunteering/engaged in volunteering. These are then split between unemployed, over 65, people who declare a health issue and under 25	In 2012/13, 912 people were placed into volunteering or engaged in volunteering against a target of 1,400. However, there was a change in reporting which meant that only newly placed volunteers can be reported rather than the total number. The overall number for 2012-13 was 2,713.	 Green
CPP 16.17	Third Sector Partnership	Number of volunteer organisational opportunities – which gives picture of health of voluntary sector and number of available options	In 2012-13, there were 604 volunteer organisational opportunities against a target of 800.	 Red
CPP 16.18	Third Sector Partnership	Number of young people engaged with and completing awards for Millennium Volunteering (Saltire from March 2012)	In 2012-13, 304 young people were engaged and completed awards for Millennium Volunteering. The program changed in March 2013 to Saltire. This was a transition year and initially young people were not permitted to carry over MV hours into Saltire (98 young people were affected), resulting in 'losing' number of young people and some schools opting out for a time. The national decision has been changed and there was an increase in FQ4.	 Red
CPP 16.19	NHS	Number of Third sector organisations accessing NHS provided health improvement training courses	In 2012-13, Third Sector organisations were able to access 25 NHS provided health improvement training courses against a target of 6.	 Green
CPP 16.20	Argyll and Bute Council Third Sector Partnership	(Number of) capacity building support sessions given to community groups	In 2012-13, 333 capacity building support sessions were delivered to community groups against a target of 40.	 Green

CPP 16.21	Argyll and Bute Council Third Sector Partnership	A shared Third Sector database is developed, initially for each partner.	A Third Sector central database has been developed and is available on Argyll and Bute Council's staff intranet for testing purposes. Full rollout of the database will commence in FQ1 13-14.	 Green
CPP 16.22	Argyll and Bute Council	Business skills workshops delivered in Argyll and Bute by Business Gateway are open to the Third Sector	100% of Business skills workshops delivered by Business Gateway are open to the Third Sector.	 Green
CPP 16.23	Third Sector Partnership	Number of social enterprises assisted to start up	In 2012-13, 24 social enterprises were assisted to start up against a target of 20.	 Green
CPP 16.24	Argyll and Bute Council	Increased number of social enterprise clients supported by Business Gateway	In 2012-13, 16 social enterprise clients were supported by Business Gateway against a target of 15.	 Green
CPP 16.25	Argyll and Bute Council	Argyll and Bute Council provides support to Third Sector clients via Asset Transfer process	In 2012-13, 3 potential asset transfers have been identified and a launch date has still to be confirmed.	 Green
CPP 16.26	Argyll and Bute Council	Achieve 5% of community councils responding to needs assessment survey	In 2012-13, 31% of community councils responded to the needs assessment survey against a target of 60%.	 Red
CPP 16.27	Argyll and Bute Council	Deliver training to community councils for the top 4 priorities as identified by community councils in the needs assessment survey	In 2012-13, community councils were trained in 50% of the top 4 priorities (2 courses). Training has been delivered on Governance and an introduction to Community Engagement. Further Community Engagement outcomes have been developed and are being consulted on in terms of delivery. No training delivered in 2012-13 on Media Skills or Planning.	 Red

Local Outcome 17 – Our partners and communities are able to be fully engaged in the way our services are delivered.				
Ref	Lead Organisation	Success measures	Commentary	Status
CPP 17.01	Argyll and Bute Council	Number of ABC services implementing delivery in partnership with social enterprise through ABLSI – target 2	At the end of 2012-13, 2 Council services were delivered in partnership with social enterprise.	 Green
CPP 17.02	Argyll and Bute Council	Third Sector Asset Transfer process approved by Full Council and community launch event delivered	Full Third Sector Asset Transfer policy and process approved by full council on 20 th September 2012.	 Green
CPP 17.03	Argyll and Bute Council	Increase in attendance at Local Community Planning meetings by partners	At the end of 2012-13, there was 80% representation of partners at Local Area Community Planning Groups meetings against a target of 60%.	 Green
CPP 17.04	Argyll and Bute Council Third Sector Partnership	Use of Community Engagement resources and activities by communities	In 2012-13, 73 community engagement resources and activities were used by communities against a target of 62.	 Green

CPP 17.05	Argyll and Bute Council	Increased use of CPP Consultation Diary by partners	The use of the CPP Consultation Diary has increased over 2012-13 to 54. As this was a new measure for 2012-13, there was no benchmark available.	 Green
CPP 17.06	Third Sector Partnership	(Number of) 'Influencing Change – Involving to Devolving' events held	In 2012-13, there were 18 'Influencing Change – Involving to Devolving' events held against a target of 6.	 Green
CPP 17.07	Third Sector Partnership	(%) increase in number of organisations participating in Third Sector Fora	In 2012-13, 186 organisations participated in Third Sector Fora against a target of 157.	 Green
CPP 17.08	NHS	Guided Self Help Workers are employed through Third Sector organisations	At the end of 2012-13, 100% of Guided Self Help Workers were employed through Third Sector organisations.	 Green
CPP 17.09	Argyll and Bute Council	4 community centre councils are actively supported in delivering services to their communities	The 4 main community centre councils for centres have all in partnership, applied for funding to appoint consultants to assist them in developing a plan which will generate income and enable them to become more sustainable.	 Green
CPP 17.10	Third Sector Partnership	Third sector demonstrates working in partnership – evidence of actions. (number of actions)	In 2012-13, the Third Sector worked together in partnership to deliver 46 actions against a target of 20.	 Green
CPP 17.11	Strathclyde Police	Maintain the high percentage of adults in Argyll and Bute who rate their neighbourhood as a good place to live	In 2012, 95% of respondents to the Strathclyde Police Public Consultation questionnaire rated their neighbourhood as a good place to live highlighting improved performance of 94% in 2011.	 Green

Local Outcome 18 – We engage with our partners, our communities and our customers to deliver best value services.				
Ref	Lead Organisation	Success measures	Commentary	Status
CPP 18.01	Argyll and Bute Council	Number of services which make appropriate changes to their policy or procedures as a result of the ABLSI project	Target met through ongoing work with a) Coast and Countryside Trust (approved by Full Council in October 2012) and b) new Children and Families Grant Process c) ArtsQuest (delivering music and cultural activity for schools). New work begun includes development of initial project plan for approval re-working with local third sector groups on seven projects to assist with new ways of delivering Street Scene activity as part of the service review.	 Green
CPP 18.02	Third Sector Partnership	Number of fora facilitated by TSP to ensure communities are better engaged	In 2012-13, the number of fora meetings facilitated by The Third Sector Partnership was 73 against a target of 60.	 Green
CPP 18.03	Strathclyde Police	Maintain the number of Police and Community (PAC) meetings held	In 2012-13, Strathclyde Police held 46 Police and Community meetings against a target of 44.	 Green

